

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

IN RE: ROBLOX CORPORATION CHILD
SEXUAL EXPLOITATION AND
ASSAULT LITIGATION

MDL No. 3166

Case No. 3:25-md-03166-RS

This document relates to:

**ROBLOX AND DISCORD USER
ACCOUNT INFORMATION ORDER**

ALL ACTIONS

I. Purpose

In this coordinated litigation, individual Plaintiffs may not be able to recall or access their User Accounts associated with the platforms of Defendants Roblox Corporation (“Roblox”) and/or Discord Inc. (“Discord”) (collectively, “Defendants”). In addition, Defendants are or may be precluded under the Stored Communications Act, 18 U.S.C. §§ 2701 *et seq.*, from producing in this litigation certain information associated with User Accounts without consent. To address these issues, as well as to facilitate the preservation of Plaintiffs’ account information and the resolution of Roblox’s and Discord’s anticipated motions to compel arbitration on a more fulsome factual record,¹ the Court has approved the following Procedure for the exchange of Plaintiff user data detailed herein in Section III:

A. Each Plaintiff shall provide to Roblox and Discord a Plaintiff User Account Preservation Form (“Preservation Form”), *see* Exhibit A, that contains identifying information that Defendants may use to assist in efforts to identify and preserve a Plaintiff’s and other relevant user accounts.

1. Following receipt of a Plaintiff’s Preservation Form, Roblox will make a reasonable effort to search for and identify all accounts on its platform that are directly connected to the usernames, phone numbers, and/or email addresses provided by that Plaintiff. Roblox will also use an internally developed classifier, set at a statistical similarity threshold of .8, to find other potentially related accounts.
2. Following receipt of a Plaintiff’s Preservation Form, Discord will make a reasonable effort to search for and identify all accounts on its platform that were created using the Discord IDs, phone number(s), and/or email address(es) provided by that Plaintiff, as well as potentially related accounts.²

¹ Plaintiffs reserve their rights to later seek additional user data, such as information on alleged perpetrators and chat data.

² Plaintiffs and Discord are ordered to meet and confer concerning the criteria that will be used to identify “related accounts.”

1 B. Each Defendant will fill out and provide a User Account Identification Form
 2 (“Account Identification Form”),³ *see* **Exhibit B**, with certain basic subscriber
 3 information⁴ about User Accounts that the Defendant has identified in the process
 4 described above in Paragraphs I.A.1 for Roblox or I.A.2 for Discord.

5 C. Thereafter, each Plaintiff shall submit to each Defendant a signed Plaintiff User
 6 Account Confirmation and Consent Form (“Account Confirmation Form”), *see*
 7 **Exhibit C**, that (1) confirms whether the User Accounts identified by the
 8 Defendant in the Account Identification Form are registered to Plaintiff; (2)
 9 consents under the Stored Communications Act for the Defendant to disclose user
 10 account information for those User Accounts; and (3) confirms that the signatory
 11 has the legal authority to consent to such disclosure for those User Accounts.

12 D. After receiving lawful consent for disclosure through a signed Account
 13 Confirmation Form, Roblox and Discord will make available to the Plaintiff the
 14 corresponding Roblox and Discord User Account Data Download.

15 1. For any case selected as a bellwether for a motion to compel arbitration,
 16 Roblox and Discord shall provide a supplemental User Account Data
 17 Download at the time they file their respective motions to compel
 18 arbitration, to the extent the previously produced download does not reflect
 19 the account data as of the filing date.

20 The information that is provided and exchanged under this Order may be used by the Parties
 21 in briefing Defendants’ motions to compel arbitration. Absent leave of court, Defendants and
 22 Plaintiffs may not rely on user data that they did not produce pursuant to the terms of this Order for
 23 purposes of the pilot motions to compel arbitration contemplated by the Court’s April 2, 2026,

24 _____
 25 ³ At Roblox and Discord’s discretion, each Defendant may also elect to forego completing the User
 26 Account Identification Form for each Plaintiff and instead produce the information in a compiled
 27 format across multiple Plaintiffs or other alternative formats as kept in the ordinary course of
 28 business.

⁴ If a Defendant has reason to believe that it is restricted or prohibited from providing information
 with respect to any particular Plaintiff in accordance with this Order under applicable law, including
 international law such as, for example, the European Union General Data Protection Regulation,
 that Defendant shall meet and confer with counsel for the particular Plaintiff. If the issue cannot be
 resolved informally, the parties may raise it for consideration by the Court.

Order, Dkt. 269, except for: (i) user data that was not in the party's possession or control at the time of production and/or (ii) user data that did not exist at the time of production.⁵ If the parties intend to rely on or cite user data that falls into exceptions (i) or (ii) above, that party must produce that data within 5 days of discovery by counsel.

Nothing in this Order shall affect the Parties' discovery obligations. Furthermore, Plaintiffs' compliance with this Order, including attempts to log in to their User Account or use Defendants' publicly available tools to download their User Accounts for preservation purposes, shall not constitute an admission, waiver, estoppel, or concession regarding control of any account, consent, contractual assent, or ratification or enforceability of the terms of service, or any applicable contract, including arbitration provisions. Furthermore, no Defendant shall be required to produce in this litigation any data that it is or may be prohibited from disclosing without consent under the Stored Communications Act, unless the Plaintiff has confirmed that the User Account is registered to Plaintiff and has provided lawful consent for disclosure through a signed Account Confirmation Form (**Exhibit C**).

II. Definitions

- A. "User" means a Plaintiff who alleges that they suffered injuries related to their use of Defendants' platforms.
- B. "User Account" means an account registered to a User on one of Defendants' platforms. For clarity, an account is not a User Account under this Order merely because a Plaintiff has accessed the account without it being registered to the Plaintiff.
- C. "User Account Data Download" means a download of information associated with a User Account similar to the publicly available "Right to Access" data download tool provided by Roblox for this purpose, and the publicly available "Request Data" tool provided by Discord for this purpose. For the purposes of this Order, a

⁵ If any required user account information is or may be in the possession of third-party vendors outside of a Defendant's control, the Defendant must provide Plaintiffs all information within the Defendant's possession about the type, and as applicable, the content, of required user account information its third party vendor possesses within 14 days of receiving a completed Account Confirmation Form from a Plaintiff, as described in III.C.

User Account Data Download need not include chat data for the User Account.

III. Procedure:

A. Account Confirmation and Consent by Plaintiffs:

1. Preservation Forms Provided by Plaintiffs: Each Plaintiff shall⁶ provide to Defendants information to facilitate the preservation of Plaintiff and relevant third-party user accounts in the Preservation Form, attached as

Exhibit A.

- a) Method of Providing Preservation Forms: Preservation Forms shall be submitted to Defendants in a manner agreed upon by the Parties.
- b) Timing of Preservation Forms: Each Plaintiff shall submit a Preservation Form completed to the best of their ability within 3 days of filing a Complaint. For any Plaintiff who has already filed a Complaint, a Preservation Form shall be filed within 7 days of entry of this Order. Nothing in this Order prevents Plaintiffs from submitting to Defendants an Account Form at an earlier date, and Plaintiffs have the option to submit to Defendants a Preservation Form prior to filing a case.⁷
- c) Duty to Correct and Supplement: If a Plaintiff or their counsel learns that information provided in the Preservation Form is inaccurate or incomplete, they must promptly amend the Preservation Form and name it accordingly (“First Amended Preservation Form,” “Second Amended Preservation Form,” etc.).

2. Account Identification Information Provided by Defendants: Each Defendant shall⁸ submit to each Plaintiff the information required by the

⁶ If a Plaintiff fails to provide a Preservation Form, Defendants have no obligation to comply with the remaining provisions of this Order. Defendants reserve their right to seek other relief in the event a Plaintiff fails to provide a Preservation Form as required by this Order.

⁷ However, Defendants have no obligation to provide user data to a Plaintiff until that Plaintiff has filed a case.

⁸ If a Defendant fails to provide information required in the Account Identification Form, Plaintiff(s) has no obligation to comply with the remaining provisions of this Order. Plaintiffs

Account Identification Form (**Exhibit B**) that provides certain basic subscriber information for user accounts that the Defendant has identified using the process set out in I.A.1 for Roblox or I.A.2 for Discord. This information is to assist a Plaintiff in determining whether an identified user account is registered to Plaintiff.

- a) Method of Providing Account Identification Forms: Defendants shall provide the Account Identification Forms to Plaintiffs in a manner agreed upon by the Parties.
- b) Timing of Providing Account Identification Form: Each Defendant shall submit an Account Identification Form for each Plaintiff no later than 30 days after Plaintiff's submission of the Preservation Form.
- c) Duty to Correct and Supplement: If a Defendant or their counsel learns that the information contained in the Account Identification Form is inaccurate or incomplete regardless of whether the Preservation Form has been amended by a Plaintiff, Defendants must promptly inform Plaintiff and submit an amended Account Identification Form named accordingly ("First Amended Account Identification Form," "Second Amended Account Identification Form," etc.).

- 3. Account Confirmation Form Provided by Plaintiffs: Each Plaintiff shall submit to each Defendant a signed Account Confirmation Form, attached as **Exhibit C**, that identifies which user accounts are registered to Plaintiff.

- a) Method of Providing Account Confirmation Form: Plaintiffs shall complete and submit the User Account Confirmation Forms in a manner agreed upon by the Parties.

reserve their right to seek other relief in the event a Defendant fails to provide an Account Identification Form as required by this Order.

b) Timing of Providing Account Confirmation Form: Each Plaintiff shall submit an Account Confirmation and Consent Form for each Plaintiff within 7 days of receiving an Account Identification Form or amendment thereto from Defendants in a manner agreed upon by the Parties.

c) Duty to Correct and Supplement: If a Plaintiff or their counsel learns that information provided on the Account Confirmation Form is inaccurate or incomplete, they must promptly inform Defendants and submit a corrected Account Confirmation Form. If a Plaintiff or their counsel learns that an account that they believed was registered to them on the Account Confirmation Form is not actually registered to them, they shall inform Defendants and immediately delete the User Account Data Download provided to them for that account and any copies thereof or work product derived therefrom.

B. Account Retrieval by Defendants: After receiving a completed and signed Account Confirmation Form or amendment thereto as provided for in Section III.A.3, each Defendant shall undertake the following steps:

1. For accounts not identified as registered to a Plaintiff on the Account Confirmation Form, Defendants need not take further action under this Order.
2. For Roblox and Discord User Accounts that a Plaintiff identifies on the Account Confirmation Form as registered to that Plaintiff, Roblox and Discord shall undertake the process described in Section III.C.

C. Provision of User Account Data Downloads: For each Roblox or Discord User Account identified in the Account Confirmation Form or amendment thereto as registered to that Plaintiff, the Defendant on whose platform the account is located will, within 14 days of receiving a completed Account Confirmation Form from a

1 Plaintiff, provide to that Plaintiff a User Account Data Download, if any, for each
2 User Account associated with the usernames identified under Section III.A.1.

3 1. Each Defendant may (in its sole discretion) send an email to the email
4 address(es) associated in its systems with the accounts defined in Section
5 III.A.3 stating that a plaintiff in litigation has claimed they are the
6 registered accountholder, that a download of data from the account will be
7 provided to that plaintiff, and providing an opportunity for the holder of the
8 email address(es) to object and state that the account is not registered to
9 any plaintiff in litigation. If a Defendant receives, within 7 days of sending
10 the email, such a response, the Defendant shall inform Plaintiff and shall
11 not be obligated to provide the User Account Data Download for that
12 account to Plaintiff within the timeframe contemplated by Section III of
13 this Order. The Defendant shall also inform Plaintiff of this response in
14 writing within 5 days of receiving the response, provide Plaintiffs with the
15 nature of the individual's objection, and the Parties shall promptly meet
16 and confer regarding appropriate resolution. Plaintiffs reserve the right to
17 seek information about such an account and the circumstances of an
18 individual's objection as part of the discovery process.

19 2. Method of Providing Download: Defendants may provide this User
20 Account Data Download or another means of reasonably accessing the
21 account data to a Plaintiff in the form of a link, secure file transfer, or other
22 electronic means permitting the Plaintiff to retrieve a file containing the
23 download using the link. The link, secure file transfer, or other electronic
24 means need not remain operative for longer than 60 days from when it is
25 provided to a Plaintiff. For clarity, Defendants are not required to produce
26 User Account Data Downloads to Plaintiffs using the processes or
27 specifications appropriate for producing documents in formal discovery.

28 3. Consent as required by Stored Communications Act:

- 1 a) Defendants shall not be required to provide a User Account Data
2 Download unless the User and, if the user is a minor or is deceased,
3 a parent or legal guardian, has provided consent through the
4 Account Confirmation Form under the Stored Communications
5 Act, 18 U.S.C. § 2702(b)(3), for Defendants to divulge the contents
6 of the User Account Data Downloads to counsel for Defendants and
7 Plaintiffs for purposes of this Action. By executing the Account
8 Confirmation Form, a Plaintiff and, if the user is a minor, a parent
9 or legal guardian, consents to the disclosure of their data within the
10 meaning of the Stored Communications Act, 18 U.S.C. §
11 2702(b)(3). A Defendant's disclosure of User Account Data
12 Download to a Plaintiff pursuant to the terms of this Order is a
13 disclosure compelled by this Order, on which Defendants rely in
14 good faith.
- 15 b) The Court expressly finds that the process outlined in this order
16 satisfies the consent requirement of the Stored Communications Act
17 and that any User Account Data Download provided by a
18 Defendant pursuant to the process set forth in this Order is made
19 "with the lawful consent of the originator or an addressee or
20 intended recipient of such communication" pursuant to
21 § 2702(b)(3).

22 **IT IS SO ORDERED.**

23
24 Dated: April 10, 2026

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26 AJAY S. KRISHNAN
27 United States Magistrate Judge
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EXHIBIT A

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

IN RE: ROBLOX CORPORATION CHILD
SEXUAL EXPLOITATION AND
ASSAULT LITIGATION

MDL No. 3166

Case No. 3:25-md-03166-RS

This document relates to:

**PLAINTIFF USER ACCOUNT
PRESERVATION FORM**

ALL ACTIONS

The Plaintiff User named below submits this Plaintiff User Account Preservation Form (“Preservation Form”), by and through their undersigned counsel, after reasonable investigation. In completing the Preservation Form, you must provide information that is true and correct to the best of your knowledge based upon your investigation. The Account Form shall be completed in accordance with the requirements and guidelines set forth in the User Account Information Order. This information is Confidential pursuant to the Protective Order that has been or will be entered by the Court. Information provided in this form will only be used for purposes related to this litigation. Completion of this Form, and any information provided herein, shall not constitute and shall not be used as evidence of assent to, ratification of, or agreement with any terms of service or similar contract of any Defendant, including any arbitration provision, nor as a waiver or concession regarding the enforceability of any such terms.

1 A. Plaintiff User's full name:

2 _____

3 B. Corresponding Case Number (Jurisdiction):

4 _____

5 C. Date of birth:

6 _____

7 D. For any Plaintiff User who is a minor, the full name of the Plaintiff's legal
8 representative or guardian ad litem ("Representative") with authority to consent to
9 the preservation of information and to receive information on the minor Plaintiff's
10 behalf is:⁹

11 _____

12 E. Any phone number(s) that may have been used to create an account on a
13 Defendant's platform:

14 _____

15 F. Any email address(es) that may have been used to create an account on a
16 Defendant's platform:

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18 G. Known account username(s) used by Plaintiff User on Defendants' platforms:

- 19 • Roblox account usernames used:

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- 21 • Discord ID(s) used:

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28 ⁹ To the extent the Court has appointed a guardian ad litem to represent the Plaintiff in this action
at the time this form is transmitted, Plaintiff will attach the Court's order to this form.

H. Other identifying information that Plaintiff User wishes to provide that Defendants may be able to use to identify a Plaintiff User's account(s) (e.g., device ID(s), internet service provider, public facing IP address(s)):

I. To the extent Plaintiff User's claims are predicated on Plaintiff's use of any Defendant's platform via an account opened by a user other than the Plaintiff User, the full legal name of the third party, if known.

J. To the extent Plaintiff identifies any third party in response to Question I, identify:

Name	Defendant Platform accessed	All known account identifying information by platform (e.g., email address, phone number, URL, username or "handle", Discord ID)	Relationship of Plaintiff to third-party account holder	Estimated time period(s) during which Plaintiff used the third-party account

K. To the extent any of the following information is known about the alleged third-party perpetrator, identify the following:

Name of the third-party perpetrator	Platform(s) on which the alleged misconduct occurred	All known account identifying information by platform (e.g., email address, phone number, URL, username or "handle," Discord ID)

L. To the extent there was a report and/or investigation to any law enforcement entity relating to Plaintiff's claims, provide the following information, if known:

Name	Location of the law enforcement agency (city, state)	Name and contact information of assigned law enforcement officer/detective	Law enforcement complaint, report and/or investigation file number

Plaintiff reserves the right to supplement or amend this Preservation Form as provided in the User Account Information Order.

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EXHIBIT B

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

IN RE: ROBLOX CORPORATION CHILD
SEXUAL EXPLOITATION AND
ASSAULT LITIGATION

MDL No. 3166

Case No. 3:25-md-03166-RS

This document relates to:

ALL ACTIONS

**USER ACCOUNT IDENTIFICATION
FORM**

This User Account Identification Form (“Account Identification Form”) is to be completed by Defendants in response to Plaintiff User Account Preservation Form (“Preservation Form”).¹⁰ In completing this Account Identification Form, each Defendant must provide information that is true and correct to the best of its knowledge based upon its reasonable investigation, including by review of documents or materials in its or its attorneys’ custody or possession. The information Plaintiff provided in the Account Form should be considered in completing this User Identification Form. If the requested information does not apply to a Defendant, the Defendant may answer “N/A.” If Defendants are unable to identify an account based on the information provided in the Preservation Form, they shall so state, and provide the reason if known. To the extent Plaintiffs

¹⁰ At Roblox and Discord’s discretion, each Defendant may also elect to forego completing the User Account Identification Form for each Plaintiff and instead produce the information required in the User Account Identification Form in a compiled format across multiple Plaintiffs or other alternative formats as kept in the ordinary course of business.

1 have questions about blank data fields, the parties will meet and confer, and Defendants will
2 provide the reasons why such information may not be available. The Account Identification Form
3 shall be completed in accordance with the requirements and guidelines set forth in the User Account
4 Information Order. The information is Confidential pursuant to the Protective Order that has been
5 or will be entered by the Court. Information provided in this Form will only be used for purposes
6 related to this litigation.

7 This Account Identification Form pertains to the following Plaintiff User:

8 _____
9 Plaintiff Name: _____

10 Date that this Account Identification Form was completed: _____

11 Defendant: _____

12 **User accounts that the Defendant has identified in the process described in**
13 **Paragraphs 1.A.1 for Roblox or 1.A.2 for Discord in the User Account**
14 **Information Order**

15 Username:

16 User ID or Discord ID:

17 Name Associated with Account:

18 Associated Email Address(es):

19 Associated Phone Number(s):

20 Account Creation Date:

21 Account Closure Date:

22 IP History:

23 Last Login Date:

24 Date of Birth:

25 For any third party identified in Section I of Exhibit A, provide the following basic subscriber
26 Information for that third party's account:

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Account Username	Associated email addresses	Associated phone numbers	Date of account creation	Date of birth associated	IP history	Date of last login
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EXHIBIT C

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

IN RE: ROBLOX CORPORATION CHILD
SEXUAL EXPLOITATION AND
ASSAULT LITIGATION

MDL No. 3166

Case No. 3:25-md-03166-RS

This document relates to:

**USER ACCOUNT IDENTIFICATION
FORM**

ALL ACTIONS

The Plaintiff User named below (and, if the Plaintiff User is a minor or is deceased, the parent or legal guardian of the Plaintiff User, or the administrator or executor of the deceased Plaintiff User's estate) submits this User Account Confirmation and Consent Form ("Account Confirmation Form") pursuant to the User Account Information Order entered in this action. This Form is executed solely for purposes of complying with the User Account Information Order and to facilitate disclosure under the Stored Communications Act. Execution of this Form, and any statements made herein, shall not constitute and shall not be used as evidence of assent to, ratification of, or agreement with any terms of service, user agreement, or similar contract, including any arbitration provision, nor as an admission regarding consent, contractual intent, or enforceability of any such terms.

H. Plaintiff User. This form pertains to ____[Name]____, who alleges that they were injured by their use of [List all applicable Defendants] platforms and brings claims in [Case No.].

I. Confirmation of Accounts. By completing this Form, the Plaintiff User confirms that: (i) the accounts for which “Yes” is selected in the “Registered to Plaintiff User?” column are accounts for which the Plaintiff User is the registered account holder, and (ii) the accounts for which “No” is selected in the “Registered to Plaintiff User?” column are accounts not registered to the Plaintiff User.

Username [Imported from Account List]	Registered to Plaintiff User? [Yes, No]

J. Consent to Disclose Account Contents – Plaintiff User Is Not Deceased. For any Roblox or Discord Username identified above as registered to Plaintiff User, and Plaintiff User is not deceased, Plaintiff User must complete and sign the following to consent to the disclosure of the contents of Plaintiff’s User Account.

I, _____, am the registered account holder of the accounts, listed by username, for which I selected “Yes” in the “Registered to Plaintiff User?” column. I have reviewed all information, including basic subscriber information, regarding each of these accounts provided in the User Account Identification Form (“Account Identification Form”), and I have a good-faith belief that I am the registered account holder for all accounts so-identified herein.

I expressly and voluntarily consent to [Defendant]’s disclosure of the data and information associated with those accounts in its public account data download tool, or substantially similar tools, to counsel for Defendants and counsel for the Plaintiff User in the above-captioned litigation. I agree that this consent form satisfies 18 U.S.C. § 2702(b)(3), which authorizes Defendants to divulge the contents of communications with the lawful consent of the originator or addressee or intended recipient of such communications.

1 I, _____, affirm that the foregoing is true and correct. Executed on _____.

2 By: _____

3 Plaintiff User

4 K. Consent of Parent or Guardian (or the Administrator or Executor of a Deceased
5 Plaintiff User's Estate) to Disclose Account Contents – Plaintiff User is a Minor
6 and/or is Deceased. If Plaintiff User is a minor and/or deceased, for any Roblox or
7 Discord Username identified above as registered to Plaintiff User, a parent or legal
8 guardian must complete and sign the following to consent to the disclosure of the
9 contents of the user account associated with that username.

10 I, _____, am the parent or legal guardian of the Plaintiff User
11 named above or the administrator or executor of the Plaintiff User's estate. I expressly and
12 voluntarily consent to [Defendant]'s disclosure of the data and information associated with
13 those accounts in its public account data download tool, or substantially similar tools, to counsel
14 for Defendants and counsel for the Plaintiff User in the above-captioned litigation.

15 I have reviewed all information readily available to me regarding each of these accounts
16 provided in the Account Identification Form and I have a good-faith belief that the minor or
17 decedent user is the registered account holder for all accounts so-identified herein.

18 To the extent that the Stored Communications Act applies, I agree that this consent form
19 satisfies 18 U.S.C. § 2702(b)(3), which authorizes Defendants to divulge the contents of
20 communications with the lawful consent of the originator or addressee or intended recipient of
21 such communications.

22 I, _____, affirm that the foregoing is true and correct.

23 Executed on

24 _____.

25 By: _____

26 Parent or Guardian