



Delete User Photo

J D

Phone ✓ Verified



Authenticate User

Email ! Not Verified



Check Subscriptions

Last verified on: not currently verified  
Last changed on: Jun 5, 2025 10:51am EDT

Rider Verification ! Not Verified

View Details

**Id:** 1912056748787860110

**Zendesk Tickets:** J has no tickets

**Old Zendesk Tickets:** J has no old Zendesk tickets



Trial Exhibit No.

**04184**



## Recent Activity

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### Feedback

  **5.00** 28 total rides  
(0 Shared rides)

[Copy Rider Details](#)

  **N/A** 0 total bike and scooter rides

  **5.00** rating of drivers

### Concessions Info

#### Most Recent Concession

No recent concessions

#### Current Region

 US - TUL

#### Current Rider Ride

Not in ride

#### Current Driver Route

Not in ride

#### Queued Routes

User does not have any queued routes.

## User Roles

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### User Account

#### User Modes

Rider (Current)

[Edit Current Mode](#)

[Disable Rider](#)

#### Business Profiles

No business profiles found for this user

#### Lyft Pass

See

#### [Lyft Pass TOM tool](#)

for complete lists of passes.

#### Administrative Memberships

## Family Membership Info

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Part of a family account:  No

## User Info

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**GDPR User Data**  
No export pending

**Home Country**



**Change  
Country**

**Sharelocation  
Settings**  
Unknown

**Rider Scheduled  
Check-in Settings**  
Unknown

**Applicant/Driver  
Default Region**  
[Location Preferences](#)

**Display Language**  
en-US

**Account Type**  
Phone

**Profile Fields**

**Enable Hard-of-  
Hearing Features**  
false

**Wait-Time Fee  
Waiver Status**  
Disabled

**Date of Birth**  
no date of birth  
on file

**Lyft Silver**  
Disabled

**Share Birthday with Riders**

false 

**Fleetview Driver**

False

**Rider Women+ Connect**

On 

**Rider Service Animal**

False

**AV Operator**

No

## Fraud Indicators

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User is not whitelisted for fraud

[New Linked Accounts](#) 

1 unique linked accounts

1 accounts sharing device fingerprints

1 accounts sharing payment methods

1 accounts sharing an email

0 accounts sharing a phone number

0 accounts sharing vehicle identifiers

0 accounts sharing web browser identifiers

## Fraud Tags

**Failed Transactions (0)**

**Chargebacks (0)**

## Safety Notations Summary

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Notations: 6

[Copy](#)

Safety Notations: 0

Unsafe Behaviour  
Count: 0

Unsafe Driving  
Count: 0

Unsafe Vehicle  
Count: 0

## User App Info

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### Rider App

**Rider App Version:** iOS 18.3.1 •  
2025.20.3.25531231  
(Production)

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**Device:** iPhone17,3

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**Carrier:**

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### Driver App

**Driver App Version:** N/A

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**Device:**

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**Carrier:**

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**Navigation Option:** unknown

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**Auto Arrive Preference:** unknown

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### Locale

English (United States)

### Signup Time

Feb 9, 2024 9:36am EST (Source: app)

### Terms Accepted At

Feb 9, 2024 9:36am EST (Lyft - US)

Feb 12, 2024 12:02am EST (Lyft Cash - US)

Apr 16, 2025 1:42am EDT (Lyft - US)

## Feedback

 ★ 5.00 28 total rides  
(0 Shared rides)

[Copy Rider Details](#)

 ★ N/A 0 total bike and scooter rides

 ★ 5.00 rating of drivers

## Feedback Details

### Filter by Role & Recipient

 Feedback as Rider

What drivers said about J

What J said about drivers

### Filter by Date Range

Start date 

End date 

### Showing feedback from drivers about J

Only show rides with written feedback or flags

J received ★★★★★ from [1818545140031921134](#) on [Apr 19, 2024 1:47:04 pm CDT](#)

See what J said

J received ★★★★★ from [1918876294751777694](#) on [Mar 12, 2024 11:23:19 am CDT](#)

See what J said