

Message

From: jodi.page@uber.com [jodi.page@uber.com]
Sent: 9/30/2019 1:01:48 PM
To: jodi.page@uber.com; andrew.hasbun@uber.com
Subject: tLIYJAAAAAE-MBI-FLAT:2019-09-29T18:01:48.079535
Attachments: 2019-10-03.gif; 2019-10-04.jpg

jodi.page@uber.com September 30, 2019 at 1:01:48 PM UTC

Welp...

jodi.page@uber.com September 30, 2019 at 1:01:50 PM UTC

<https://www.usatoday.com/story/tech/2019/09/30/uber-may-testing-tool-lets-you-report-audio-your-driver/3817266002/>
<https://www.usatoday.com/story/tech/2019/09/30/uber-may-testing-tool-lets-you-report-audio-your-driver/3817266002/>

jodi.page@uber.com September 30, 2019 at 1:36:47 PM UTC

She reverse eng hacked our app. We're not even testing this yet. Sachin is looking into it. I guess we can get a read on sentiment.

jodi.page@uber.com September 30, 2019 at 1:37:26 PM UTC

I flagged to Sachin, Gus, Matt, Chels. Ofc - the only one that responded at crack of dawn PT? Sachin...lol.

jodi.page@uber.com September 30, 2019 at 1:37:36 PM UTC

We have no media inbound...

jodi.page@uber.com September 30, 2019 at 1:37:39 PM UTC

strange

andrew.hasbun@uber.com September 30, 2019 at 1:40:52 PM UTC

Unreal

andrew.hasbun@uber.com September 30, 2019 at 1:41:04 PM UTC

It's going to blow up.

andrew.hasbun@uber.com September 30, 2019 at 1:41:07 PM UTC

This sucks

jodi.page@uber.com September 30, 2019 at 1:41:26 PM UTC

It's already been covered by USA Today, Fast Company, Yahoo, Engadget

Trial Exhibit No.

P-00075

andrew.hasbun@uber.com September 30, 2019 at 1:44:27 PM UTC

None of them reached out?

andrew.hasbun@uber.com September 30, 2019 at 1:50:26 PM UTC

Why would we make that at all discoverable!!?

jodi.page@uber.com September 30, 2019 at 1:50:43 PM UTC

She leaked Pin too

jodi.page@uber.com September 30, 2019 at 1:50:53 PM UTC

But it didn't run in mainstream

jodi.page@uber.com September 30, 2019 at 1:51:05 PM UTC

so it didn't go anywhere

jodi.page@uber.com September 30, 2019 at 1:51:13 PM UTC

Not sure

andrew.hasbun@uber.com September 30, 2019 at 1:51:15 PM UTC

How is she finding them? If it's that easy to find then we should do something about it

jodi.page@uber.com September 30, 2019 at 1:51:20 PM UTC

yup

jodi.page@uber.com September 30, 2019 at 1:51:25 PM UTC

he's looking into it

jodi.page@uber.com September 30, 2019 at 1:51:32 PM UTC

I thought we were already testing

jodi.page@uber.com September 30, 2019 at 1:51:37 PM UTC

somewhere in brazil

andrew.hasbun@uber.com September 30, 2019 at 1:51:40 PM UTC

Not in US

jodi.page@uber.com September 30, 2019 at 1:51:41 PM UTC

But I guess we're not

jodi.page@uber.com September 30, 2019 at 1:51:43 PM UTC
at all

andrew.hasbun@uber.com September 30, 2019 at 1:51:43 PM UTC
In Brazil

jodi.page@uber.com September 30, 2019 at 1:51:54 PM UTC
We're not testing there either he said

jodi.page@uber.com September 30, 2019 at 1:51:57 PM UTC
Total hack

jodi.page@uber.com September 30, 2019 at 1:52:02 PM UTC
on the beta app?

andrew.hasbun@uber.com September 30, 2019 at 1:52:05 PM UTC
Somewhere in Latam we are susposier to be testing by end of month

andrew.hasbun@uber.com September 30, 2019 at 1:52:13 PM UTC
*supposed

jodi.page@uber.com September 30, 2019 at 1:52:25 PM UTC
She also found the instagram Likes thing - this is her niche

andrew.hasbun@uber.com September 30, 2019 at 1:52:40 PM UTC
I hate her

jodi.page@uber.com September 30, 2019 at 1:52:45 PM UTC
haha

jodi.page@uber.com September 30, 2019 at 1:52:58 PM UTC
Lyft will prob launch audio recordings next week now

andrew.hasbun@uber.com September 30, 2019 at 1:53:02 PM UTC

Yup

andrew.hasbun@uber.com September 30, 2019 at 1:53:05 PM UTC

Now we have to rush

andrew.hasbun@uber.com September 30, 2019 at 1:54:02 PM UTC

And... npr is asking

andrew.hasbun@uber.com September 30, 2019 at 1:54:05 PM UTC

Here we go

jodi.page@uber.com September 30, 2019 at 1:54:51 PM UTC

At least people know we're first 🤔

jodi.page@uber.com September 30, 2019 at 1:55:19 PM UTC

Im dying - my nanny called in and said she can't be here this morning

andrew.hasbun@uber.com September 30, 2019 at 1:55:31 PM UTC

Oh boy.

andrew.hasbun@uber.com September 30, 2019 at 1:55:39 PM UTC

Mama gonna be crazy

jodi.page@uber.com September 30, 2019 at 1:55:46 PM UTC

blake has been like a marsupial baby

jodi.page@uber.com September 30, 2019 at 1:55:52 PM UTC

hanging on my body

andrew.hasbun@uber.com September 30, 2019 at 1:56:05 PM UTC

Cause she knows you've been gone and your mind is lost

andrew.hasbun@uber.com September 30, 2019 at 1:56:14 PM UTC

She can sense it

andrew.hasbun@uber.com September 30, 2019 at 1:56:23 PM UTC

She wants her mama back

jodi.page@uber.com September 30, 2019 at 1:56:27 PM UTC

yep

andrew.hasbun@uber.com September 30, 2019 at 1:57:33 PM UTC

What's our plan for audio? Do we have one?

jodi.page@uber.com September 30, 2019 at 2:00:48 PM UTC

uh...no

andrew.hasbun@uber.com September 30, 2019 at 2:00:56 PM UTC

Haha

jodi.page@uber.com September 30, 2019 at 2:00:57 PM UTC

We probably need to come up with a response

andrew.hasbun@uber.com September 30, 2019 at 2:01:16 PM UTC

Or just not respond

jodi.page@uber.com September 30, 2019 at 2:01:25 PM UTC

Prefer not to respond unless we have to

jodi.page@uber.com September 30, 2019 at 2:01:34 PM UTC

but we'll have to see how things go

andrew.hasbun@uber.com September 30, 2019 at 2:01:39 PM UTC

Agree

andrew.hasbun@uber.com September 30, 2019 at 2:01:40 PM UTC

Ugh

jodi.page@uber.com September 30, 2019 at 2:02:05 PM UTC

I mean Didi does it so it's not like it's a brand new concept

jodi.page@uber.com September 30, 2019 at 2:04:00 PM UTC

ugh - ofc NPR just inquired

andrew.hasbun@uber.com September 30, 2019 at 2:04:07 PM UTC

I saw

jodi.page@uber.com September 30, 2019 at 2:06:01 PM UTC

You want me to get it?

jodi.page@uber.com September 30, 2019 at 2:06:03 PM UTC

lol

andrew.hasbun@uber.com September 30, 2019 at 2:06:25 PM UTC

I can get it. Do you want to get it?

andrew.hasbun@uber.com September 30, 2019 at 2:06:46 PM UTC

It was supposed to be my baby but it's all ruined now

jodi.page@uber.com September 30, 2019 at 2:06:51 PM UTC

I don't care - why don't you get it

jodi.page@uber.com September 30, 2019 at 2:06:57 PM UTC

it's not ruined

andrew.hasbun@uber.com September 30, 2019 at 2:07:02 PM UTC

Ruined

jodi.page@uber.com September 30, 2019 at 2:07:07 PM UTC

stop

andrew.hasbun@uber.com September 30, 2019 at 2:07:11 PM UTC

Not a surprise anymore.

andrew.hasbun@uber.com September 30, 2019 at 2:07:25 PM UTC

Why do the product people do this to us

jodi.page@uber.com September 30, 2019 at 2:07:46 PM UTC

I put this discovery channel show on for Blake and she has asked me more questions than sachin and tony west combined

andrew.hasbun@uber.com September 30, 2019 at 2:07:46 PM UTC

Got it

andrew.hasbun@uber.com September 30, 2019 at 2:07:48 PM UTC

Ugh

andrew.hasbun@uber.com September 30, 2019 at 2:07:54 PM UTC

Hahah

andrew.hasbun@uber.com September 30, 2019 at 2:08:07 PM UTC

She wants her mommy back

jodi.page@uber.com September 30, 2019 at 2:08:45 PM UTC

She glares at my laptop like it's a mean girl

jodi.page@uber.com September 30, 2019 at 2:11:24 PM UTC

The only joy should be that legal will have a heart attack and suspect that we leaked it on purpose even though that makes zero sense

jodi.page@uber.com September 30, 2019 at 2:34:31 PM UTC

Shared start of a comms doc with you

jodi.page@uber.com September 30, 2019 at 2:34:46 PM UTC

https://docs.google.com/document/d/1_U6ebME7OifZLECNyC1pYjzlwUir5iDl9dq9ukkzE-s/edit?usp=sharing

https://docs.google.com/document/d/1_U6ebME7OifZLECNyC1pYjzlwUir5iDl9dq9ukkzE-s/edit?usp=sharing

https://drive.google.com/open?id=1_U6ebME7OifZLECNyC1pYjzlwUir5iDl9dq9ukkzE-s

andrew.hasbun@uber.com September 30, 2019 at 3:02:42 PM UTC

Thanks

jodi.page@uber.com September 30, 2019 at 3:46:20 PM UTC

Sorry - I thought you weren't on yet

jodi.page@uber.com September 30, 2019 at 3:46:29 PM UTC

I jumped on late and kayla asked me

jodi.page@uber.com September 30, 2019 at 3:46:36 PM UTC

So I was kind of flying blind

andrew.hasbun@uber.com September 30, 2019 at 3:46:43 PM UTC

why are you apologizing?

jodi.page@uber.com September 30, 2019 at 3:46:51 PM UTC

Because you should have given update

andrew.hasbun@uber.com September 30, 2019 at 3:46:51 PM UTC

you think I care? I am retired

andrew.hasbun@uber.com September 30, 2019 at 3:46:58 PM UTC

status stop

andrew.hasbun@uber.com September 30, 2019 at 3:47:02 PM UTC

i don't care

andrew.hasbun@uber.com September 30, 2019 at 3:47:13 PM UTC

I want gus to not say a fucking word

jodi.page@uber.com September 30, 2019 at 4:23:55 PM UTC

This is my fav comment in the email stream

jodi.page@uber.com September 30, 2019 at 4:23:59 PM UTC

Reverse engineering like this allows our competition to get a sneak peak, and also may make it harder for us to maintain our IP.

jodi.page@uber.com September 30, 2019 at 4:24:02 PM UTC

Really?

andrew.hasbun@uber.com September 30, 2019 at 4:24:10 PM UTC

duh

jodi.page@uber.com September 30, 2019 at 4:24:15 PM UTC

Thanks for the input

andrew.hasbun@uber.com September 30, 2019 at 4:24:27 PM UTC

i am so done with all of them

andrew.hasbun@uber.com September 30, 2019 at 4:24:32 PM UTC

was a I bitch to Gus?

andrew.hasbun@uber.com September 30, 2019 at 4:24:45 PM UTC

I kind of snapped.

andrew.hasbun@uber.com September 30, 2019 at 6:16:34 PM UTC

what are you doing?

jodi.page@uber.com September 30, 2019 at 6:16:50 PM UTC

i'm on call with consultant

andrew.hasbun@uber.com September 30, 2019 at 6:17:04 PM UTC

ugh.

jodi.page@uber.com September 30, 2019 at 6:17:14 PM UTC

He's fascinating

jodi.page@uber.com September 30, 2019 at 6:17:17 PM UTC

I'm loving this c all

andrew.hasbun@uber.com September 30, 2019 at 6:17:17 PM UTC

Can you take a look at my response to the USC LA numbers thing?

jodi.page@uber.com September 30, 2019 at 6:17:34 PM UTC

yes

andrew.hasbun@uber.com September 30, 2019 at 6:17:38 PM UTC

I am push back on her pretty hard but I know I am going to get screwed and this is going to blow up in my face.

andrew.hasbun@uber.com September 30, 2019 at 6:17:44 PM UTC

I am burying her.

andrew.hasbun@uber.com September 30, 2019 at 8:57:27 PM UTC

Why aren't you answering???

jodi.page@uber.com September 30, 2019 at 9:24:35 PM UTC

your doc looks good - when is her dline?

jodi.page@uber.com September 30, 2019 at 9:24:44 PM UTC

Can i share the info with the T report team?

jodi.page@uber.com September 30, 2019 at 9:24:51 PM UTC

Need to have Gus look at it

andrew.hasbun@uber.com September 30, 2019 at 9:25:23 PM UTC

I am talking to her today

andrew.hasbun@uber.com September 30, 2019 at 9:25:29 PM UTC

I haven't shared with legal yet

andrew.hasbun@uber.com September 30, 2019 at 9:25:34 PM UTC

I need to get scott to look at

jodi.page@uber.com September 30, 2019 at 9:25:54 PM UTC

Can share with Jen H, Gus, Steffi?

andrew.hasbun@uber.com September 30, 2019 at 9:27:09 PM UTC

Let

andrew.hasbun@uber.com September 30, 2019 at 9:27:16 PM UTC

Let me email scott first

andrew.hasbun@uber.com September 30, 2019 at 9:27:21 PM UTC

then share

jodi.page@uber.com September 30, 2019 at 9:27:31 PM UTC

ok

andrew.hasbun@uber.com September 30, 2019 at 9:27:36 PM UTC

I need to talk to you

jodi.page@uber.com September 30, 2019 at 9:27:37 PM UTC

he'll prob throw it to Jen

jodi.page@uber.com September 30, 2019 at 9:27:40 PM UTC

I just called you

andrew.hasbun@uber.com September 30, 2019 at 9:27:42 PM UTC

Just got a call from USA =Today

jodi.page@uber.com September 30, 2019 at 9:27:44 PM UTC

I have preso in 15 min

jodi.page@uber.com September 30, 2019 at 9:27:46 PM UTC

about what?

andrew.hasbun@uber.com September 30, 2019 at 9:27:46 PM UTC

and I called you right back

andrew.hasbun@uber.com September 30, 2019 at 9:27:50 PM UTC

Call me after

andrew.hasbun@uber.com September 30, 2019 at 9:27:58 PM UTC

A story on a grand scale of bad

andrew.hasbun@uber.com September 30, 2019 at 9:28:03 PM UTC

like really bad

andrew.hasbun@uber.com September 30, 2019 at 9:28:10 PM UTC

it is the same reporter who did the lyft story

andrew.hasbun@uber.com September 30, 2019 at 11:08:28 PM UTC

That jason dude showed up 7 minutes late.

jodi.page@uber.com September 30, 2019 at 11:32:59 PM UTC

I just got off the other preso

jodi.page@uber.com September 30, 2019 at 11:33:25 PM UTC

Leaving office now

jodi.page@uber.com September 30, 2019 at 11:33:39 PM UTC

I want live texting about call

jodi.page@uber.com September 30, 2019 at 11:35:27 PM UTC

Moving to text

andrew.hasbun@uber.com October 1, 2019 at 12:46:06 AM UTC

Hello

jodi.page@uber.com October 1, 2019 at 12:46:22 AM UTC

Call me

andrew.hasbun@uber.com October 1, 2019 at 12:46:25 AM UTC

You gchat but you ain't answering

andrew.hasbun@uber.com October 1, 2019 at 4:18:35 AM UTC

<https://www.ftvlive.com/sqsp-test/2016/12/6/the-firm-makes-taking-time-off-difficult>

<https://www.ftvlive.com/sqsp-test/2016/12/6/the-firm-makes-taking-time-off-difficult>

jodi.page@uber.com October 1, 2019 at 3:02:35 PM UTC

<https://www.androidcentral.com/google-will-roll-out-car-crash-detection-pixel-smartphones-soon>

<https://www.androidcentral.com/google-will-roll-out-car-crash-detection-pixel-smartphones-soon>

andrew.hasbun@uber.com October 1, 2019 at 5:58:56 PM UTC

so who should do on-trip reporting

andrew.hasbun@uber.com October 1, 2019 at 5:58:57 PM UTC

?

andrew.hasbun@uber.com October 1, 2019 at 5:59:02 PM UTC

I think Carly

andrew.hasbun@uber.com October 1, 2019 at 5:59:17 PM UTC

That what we were going to discuss when the call dropped.

jodi.page@uber.com October 1, 2019 at 6:18:29 PM UTC

yeah

andrew.hasbun@uber.com October 1, 2019 at 6:18:54 PM UTC

You want to tell her or should i?

jodi.page@uber.com October 1, 2019 at 6:18:58 PM UTC

Not yet

jodi.page@uber.com October 1, 2019 at 6:19:02 PM UTC

let's chat

andrew.hasbun@uber.com October 1, 2019 at 6:19:07 PM UTC

Ok.

jodi.page@uber.com October 1, 2019 at 6:19:12 PM UTC

Do you know timing on everything?

andrew.hasbun@uber.com October 1, 2019 at 6:44:51 PM UTC

for the most part

andrew.hasbun@uber.com October 1, 2019 at 6:45:27 PM UTC

On trip will start mid october.

andrew.hasbun@uber.com October 1, 2019 at 6:45:30 PM UTC

at 50%

andrew.hasbun@uber.com October 1, 2019 at 9:16:20 PM UTC

you'll find crying in the hallway

andrew.hasbun@uber.com October 1, 2019 at 9:16:32 PM UTC

REDACTED - PRIVILEGED CLAWBACK

andrew.hasbun@uber.com October 1, 2019 at 9:16:54 PM UTC

REDACTED - PRIVILEGED CLAWBACK

jodi.page@uber.com October 1, 2019 at 9:28:36 PM UTC

Do you have a comms doc

andrew.hasbun@uber.com October 1, 2019 at 9:28:56 PM UTC

I am working on it now

andrew.hasbun@uber.com October 1, 2019 at 9:29:05 PM UTC

and I don't want everyone's opinion on this

andrew.hasbun@uber.com October 1, 2019 at 9:29:15 PM UTC

T thinks RAINN won't be happy

andrew.hasbun@uber.com October 1, 2019 at 9:29:21 PM UTC

REDACTED - PRIVILEGED CLAWBACK

andrew.hasbun@uber.com October 1, 2019 at 9:29:29 PM UTC

USA Today Thinks we are sleazy

andrew.hasbun@uber.com October 1, 2019 at 9:29:47 PM UTC

The email from USA Today is horrible and we are fucked.

jodi.page@uber.com October 1, 2019 at 9:31:43 PM UTC

CANT HEAR YOU

andrew.hasbun@uber.com October 1, 2019 at 9:31:54 PM UTC

i think it is your phone

andrew.hasbun@uber.com October 1, 2019 at 9:31:59 PM UTC

I can hear you just fine

andrew.hasbun@uber.com October 1, 2019 at 9:32:08 PM UTC

and I just called

andrew.hasbun@uber.com October 1, 2019 at 9:32:10 PM UTC

no answer

andrew.hasbun@uber.com October 1, 2019 at 10:31:16 PM UTC

on the phone

andrew.hasbun@uber.com October 1, 2019 at 10:31:19 PM UTC

will call you back

andrew.hasbun@uber.com October 1, 2019 at 10:31:24 PM UTC

with claire

jodi.page@uber.com October 1, 2019 at 10:31:35 PM UTC

Where are you???

jodi.page@uber.com October 1, 2019 at 11:02:03 PM UTC

Can you send me zoom for call with Matt? Also include chelse

andrew.hasbun@uber.com October 1, 2019 at 11:02:10 PM UTC

just phone

andrew.hasbun@uber.com October 1, 2019 at 11:05:25 PM UTC

te merge isn't working

andrew.hasbun@uber.com October 1, 2019 at 11:05:31 PM UTC

matt is going to call you

andrew.hasbun@uber.com October 1, 2019 at 11:38:30 PM UTC

Katie says she "is furious"

andrew.hasbun@uber.com October 1, 2019 at 11:38:40 PM UTC

She is pissed at me or us I have no idea

jodi.page@uber.com October 1, 2019 at 11:41:20 PM UTC

What?

jodi.page@uber.com October 1, 2019 at 11:41:24 PM UTC

Wtf

jodi.page@uber.com October 1, 2019 at 11:41:30 PM UTC

Why is she pissed at us

andrew.hasbun@uber.com October 1, 2019 at 11:41:43 PM UTC

just briefed matt. he may be giving you a call thats fine i am furious about the whole situation? ill take it up with matt what's up?

andrew.hasbun@uber.com October 1, 2019 at 11:41:49 PM UTC

I just tried calling her too

jodi.page@uber.com October 2, 2019 at 12:12:40 AM UTC

REDACTED - PRIVILEGED CLAWBACK

jodi.page@uber.com October 2, 2019 at 12:12:46 AM UTC

Good to know

andrew.hasbun@uber.com October 2, 2019 at 1:00:32 AM UTC

I AM GOING TO SMASH YOUR PHONE

andrew.hasbun@uber.com October 2, 2019 at 1:32:06 AM UTC

Hey Tricia, I am trying to figure who the best person may be to talk to you. But we need to understand the full facts before we commit an executive to an interview. I understand confidentiality is important. We are simply trying to figure what happened in this process. These are crucial facts that we need to know. I can't commit someone to you tonight. Can you share the names of the women so we can look into this? Also, what exactly is the timeline for publishing this story? Also, as I am sure you aware, these are sensitive situations and every case is different which is why it is so important for us to have the proper context. We can't appropriately respond with all the facts. Thanks for understanding.

andrew.hasbun@uber.com October 2, 2019 at 1:44:11 PM UTC

Papa's got the names!!

jodi.page@uber.com October 2, 2019 at 1:44:32 PM UTC

Mama's coming to Phil Collins!

jodi.page@uber.com October 2, 2019 at 1:45:48 PM UTC

All decent hotels are sold out

jodi.page@uber.com October 2, 2019 at 1:45:49 PM UTC

wtf

andrew.hasbun@uber.com October 2, 2019 at 1:46:21 PM UTC

really??

jodi.page@uber.com October 2, 2019 at 1:46:26 PM UTC

yah

jodi.page@uber.com October 2, 2019 at 1:48:52 PM UTC

How is the Camby?

jodi.page@uber.com October 2, 2019 at 1:49:01 PM UTC

Or Courtyard Marriott Camelback?

andrew.hasbun@uber.com October 2, 2019 at 1:49:16 PM UTC

Canny used to be ritz

andrew.hasbun@uber.com October 2, 2019 at 1:49:18 PM UTC

Can you

andrew.hasbun@uber.com October 2, 2019 at 1:49:27 PM UTC

Camby

andrew.hasbun@uber.com October 2, 2019 at 1:49:44 PM UTC

My parents stayed there. Nice and across from mall. You'll like. Great walking

andrew.hasbun@uber.com October 2, 2019 at 1:49:57 PM UTC

Courtyard is fine but camby is better

jodi.page@uber.com October 2, 2019 at 1:50:13 PM UTC

Camby is cheaper!

andrew.hasbun@uber.com October 2, 2019 at 1:51:16 PM UTC

It is nice

jodi.page@uber.com October 2, 2019 at 1:51:17 PM UTC

What about Homewood suites, Doubletree or Embassy Suites?

andrew.hasbun@uber.com October 2, 2019 at 1:51:19 PM UTC

and closer to me

andrew.hasbun@uber.com October 2, 2019 at 1:51:28 PM UTC

No, do the camby. you will like.

andrew.hasbun@uber.com October 2, 2019 at 1:51:48 PM UTC

embassy suites is right next to the mall. It is nice, but camby still nice.

andrew.hasbun@uber.com October 2, 2019 at 1:52:15 PM UTC

starbucks across the street, saks fifth avenue, pottery barn, jcrew, etc.

jodi.page@uber.com October 2, 2019 at 1:52:40 PM UTC

from Camby or Embassy?

andrew.hasbun@uber.com October 2, 2019 at 1:55:02 PM UTC

camby

andrew.hasbun@uber.com October 2, 2019 at 1:55:17 PM UTC

and embassy. They are both right next to the mall but camby is nicer

andrew.hasbun@uber.com October 2, 2019 at 1:55:38 PM UTC

camby is more your style mama, i know you.

andrew.hasbun@uber.com October 2, 2019 at 1:55:42 PM UTC

plus you get marriot points.

jodi.page@uber.com October 2, 2019 at 1:59:15 PM UTC

K

jodi.page@uber.com October 2, 2019 at 2:03:21 PM UTC

I'm booked!

jodi.page@uber.com October 2, 2019 at 2:03:34 PM UTC
gonna have to pay my nanny out the wazoo

jodi.page@uber.com October 2, 2019 at 2:03:41 PM UTC
But it's ok

jodi.page@uber.com October 2, 2019 at 2:04:25 PM UTC
You see my email re: the ad agency?

jodi.page@uber.com October 2, 2019 at 2:04:37 PM UTC
I have to go to Blake's school picnic.

jodi.page@uber.com October 2, 2019 at 2:04:45 PM UTC
I missed it last year and she's been talking about it for weeks

jodi.page@uber.com October 2, 2019 at 2:05:11 PM UTC
Navideh handled KTLA

jodi.page@uber.com October 2, 2019 at 2:05:14 PM UTC
not our driver

andrew.hasbun@uber.com October 2, 2019 at 2:07:19 PM UTC
Good

andrew.hasbun@uber.com October 2, 2019 at 2:07:26 PM UTC
Good on all of the above

andrew.hasbun@uber.com October 2, 2019 at 2:07:35 PM UTC
Phil collins and Phoenix will be worth it

andrew.hasbun@uber.com October 2, 2019 at 2:07:45 PM UTC
Navideh needs to get dumped on

andrew.hasbun@uber.com October 2, 2019 at 2:07:48 PM UTC

It'll come

jodi.page@uber.com October 2, 2019 at 2:07:51 PM UTC

yep

jodi.page@uber.com October 2, 2019 at 2:08:02 PM UTC

phil collins will be fun

jodi.page@uber.com October 2, 2019 at 2:08:10 PM UTC

and hanging with you and T!

andrew.hasbun@uber.com October 2, 2019 at 2:08:19 PM UTC

I'm going to in a hole all day today

andrew.hasbun@uber.com October 2, 2019 at 2:08:23 PM UTC

The USA Today hole

andrew.hasbun@uber.com October 2, 2019 at 2:08:44 PM UTC

They want an answer on an interview by 10am PT today

andrew.hasbun@uber.com October 2, 2019 at 2:08:49 PM UTC

☹️☹️☹️☹️

andrew.hasbun@uber.com October 2, 2019 at 2:08:52 PM UTC

□□□□

andrew.hasbun@uber.com October 2, 2019 at 2:09:04 PM UTC

☹️☹️☹️☹️

jodi.page@uber.com October 2, 2019 at 2:09:07 PM UTC

haha

jodi.page@uber.com October 2, 2019 at 2:09:15 PM UTC

I hate this shit

andrew.hasbun@uber.com October 2, 2019 at 2:09:16 PM UTC

Not gonna happen

jodi.page@uber.com October 2, 2019 at 2:09:18 PM UTC

so stressful

jodi.page@uber.com October 2, 2019 at 2:09:23 PM UTC

no TW?

jodi.page@uber.com October 2, 2019 at 2:09:35 PM UTC

This is statement and ship

jodi.page@uber.com October 2, 2019 at 2:09:37 PM UTC

ship

andrew.hasbun@uber.com October 2, 2019 at 3:28:20 PM UTC

<https://docs.google.com/document/d/1Ussd3O6HdDqAOtqovQmf-4RIMSmYmwmA15ZGKMsgoOw/edit>

<https://docs.google.com/document/d/1Ussd3O6HdDqAOtqovQmf-4RIMSmYmwmA15ZGKMsgoOw/edit>

<https://drive.google.com/open?id=1Ussd3O6HdDqAOtqovQmf-4RIMSmYmwmA15ZGKMsgoOw>

jodi.page@uber.com October 2, 2019 at 3:29:14 PM UTC

This is the LAPD crime data doc

andrew.hasbun@uber.com October 2, 2019 at 3:45:41 PM UTC

Haha

andrew.hasbun@uber.com October 2, 2019 at 3:45:43 PM UTC

I'm losing it

andrew.hasbun@uber.com October 2, 2019 at 3:48:14 PM UTC

<https://docs.google.com/document/d/1a9hHgeryPN94sGEYcgYzUKYD7cvWu1imNIQEoJsVJUE/edit>

<https://docs.google.com/document/d/1a9hHgeryPN94sGEYcgYzUKYD7cvWu1imNIQEoJsVJUE/edit>

<https://drive.google.com/open?id=1a9hHgeryPN94sGEYcgYzUKYD7cvWu1imNIQEoJsVJUE>

andrew.hasbun@uber.com October 2, 2019 at 4:36:20 PM UTC

jill stracko has a boyfriend

andrew.hasbun@uber.com October 2, 2019 at 5:08:46 PM UTC

you buys?

andrew.hasbun@uber.com October 2, 2019 at 5:08:48 PM UTC
busy?

jodi.page@uber.com October 2, 2019 at 8:37:30 PM UTC
are you coming on call?

andrew.hasbun@uber.com October 3, 2019 at 2:33:45 AM UTC
My docs stay locked. There's a method to G's madness

andrew.hasbun@uber.com October 3, 2019 at 2:33:53 AM UTC
B

andrew.hasbun@uber.com October 3, 2019 at 1:41:22 PM UTC
Can you send me the Washington post response? Need to send to Allison turkis

jodi.page@uber.com October 3, 2019 at 2:37:48 PM UTC
It's all in the comms doc - do you want me to do a specialized response to particular things she had issues with?

jodi.page@uber.com October 3, 2019 at 2:37:50 PM UTC
https://docs.google.com/document/d/1OfVQdy48kemJkvETbGk_YuyUUzUSa51V7FonQl1-_A0/edit?usp=sharing
https://docs.google.com/document/d/1OfVQdy48kemJkvETbGk_YuyUUzUSa51V7FonQl1-_A0/edit?usp=sharing
https://drive.google.com/open?id=1OfVQdy48kemJkvETbGk_YuyUUzUSa51V7FonQl1-_A0

jodi.page@uber.com October 3, 2019 at 2:37:54 PM UTC
I can

andrew.hasbun@uber.com October 3, 2019 at 2:38:45 PM UTC
Are the issues in Neil's notes?

jodi.page@uber.com October 3, 2019 at 2:39:00 PM UTC
i'll look

andrew.hasbun@uber.com October 3, 2019 at 2:39:02 PM UTC
I can't remember cause she has SO MANY issues with everything

andrew.hasbun@uber.com October 3, 2019 at 2:39:25 PM UTC
She had list of grievances and that was one of them

jodi.page@uber.com October 3, 2019 at 2:42:54 PM UTC

I just got a little snippy with N

andrew.hasbun@uber.com October 3, 2019 at 2:43:04 PM UTC

Neil?

andrew.hasbun@uber.com October 3, 2019 at 2:43:10 PM UTC

Navideh

jodi.page@uber.com October 3, 2019 at 2:43:11 PM UTC

She didn't run the recap email by me to FL team nor cc: me - which I asked her to do

andrew.hasbun@uber.com October 3, 2019 at 2:43:25 PM UTC

She didn't?

jodi.page@uber.com October 3, 2019 at 2:43:28 PM UTC

I'm trying to work with her to show her how to position things.

jodi.page@uber.com October 3, 2019 at 2:43:41 PM UTC

No and she also left Kasra off just because she couldn't find him in the system.

jodi.page@uber.com October 3, 2019 at 2:43:49 PM UTC

Like why send it if it's not complete?

jodi.page@uber.com October 3, 2019 at 2:43:55 PM UTC

It's ok - I addressed it

jodi.page@uber.com October 3, 2019 at 2:44:14 PM UTC

Honestly - that team is probably like WTF and who is thisperson

jodi.page@uber.com October 3, 2019 at 2:44:16 PM UTC

lol

jodi.page@uber.com October 3, 2019 at 2:44:44 PM UTC

I actually wanted to give props for getting out of the headline - but I can't if I'm not cc:ed

andrew.hasbun@uber.com October 3, 2019 at 2:45:03 PM UTC

She's struggling with the whole "who needs to know" stuff

andrew.hasbun@uber.com October 3, 2019 at 2:45:32 PM UTC
girl came from a place where only person needs to know... the sheriff

jodi.page@uber.com October 3, 2019 at 2:45:34 PM UTC
I get it but that's why I need to see it - it's how you learn

jodi.page@uber.com October 3, 2019 at 2:45:39 PM UTC
It's the same as I did with Susan

andrew.hasbun@uber.com October 3, 2019 at 2:45:40 PM UTC
Agree

jodi.page@uber.com October 3, 2019 at 2:45:44 PM UTC
East is more high maintenance

andrew.hasbun@uber.com October 3, 2019 at 2:45:51 PM UTC
Did you ask her to share with you?

jodi.page@uber.com October 3, 2019 at 2:45:54 PM UTC
yes

jodi.page@uber.com October 3, 2019 at 2:46:01 PM UTC
and asked her too cc: me on the final

jodi.page@uber.com October 3, 2019 at 2:46:05 PM UTC
neither happened

jodi.page@uber.com October 3, 2019 at 2:46:18 PM UTC
It's fine - it's not the end of the world because it ended up not really being us

jodi.page@uber.com October 3, 2019 at 2:46:24 PM UTC
Just need to slow down and listen

andrew.hasbun@uber.com October 3, 2019 at 2:48:03 PM UTC

Yup.

andrew.hasbun@uber.com October 3, 2019 at 2:48:35 PM UTC

Mama's got to do her duty. Crack that whip

jodi.page@uber.com October 3, 2019 at 2:56:48 PM UTC

has USAT given you a deadline for responses?

jodi.page@uber.com October 3, 2019 at 2:58:07 PM UTC

Better that Uber Works leaked and Copter is today

jodi.page@uber.com October 3, 2019 at 2:58:13 PM UTC

Because tomorrow is going to be brutal

andrew.hasbun@uber.com October 3, 2019 at 3:04:05 PM UTC

Why you ignoring me?

andrew.hasbun@uber.com October 3, 2019 at 3:04:15 PM UTC

BRUTAL

andrew.hasbun@uber.com October 3, 2019 at 3:17:49 PM UTC

It is not Crawford & Company's protocol to make in-person visits for these types of claims. We have spoken to all Crawford employees involved in this claim and have confirmed that no one from our company ever made an in person visit to the victim and claimant, nor did Crawford & Company dispatch any third party to meet with the victim and claimant.

andrew.hasbun@uber.com October 3, 2019 at 6:13:25 PM UTC

Tracey, Katie are all good with the comment about support: Over the past several months, we have been exploring ways, and are close to implementing, an advocate-led system to offer trauma informed support for the immediate needs of sexual assault survivors.

andrew.hasbun@uber.com October 3, 2019 at 6:13:37 PM UTC

I sent to Matt but he is MIA right now.

andrew.hasbun@uber.com October 3, 2019 at 6:13:42 PM UTC

I need to ship this stuff.

andrew.hasbun@uber.com October 3, 2019 at 6:13:47 PM UTC

Should I ship or wait.

andrew.hasbun@uber.com October 3, 2019 at 6:14:35 PM UTC

Also they want to use... "We do not feel it was appropriate to reach out to a victim this quickly" in regards to the sacramento things. They want to quote it. I am ok with that and so is katie. Need a gut check. ARE YOU ALIVE?

jodi.page@uber.com October 3, 2019 at 6:27:04 PM UTC

i'll call in 5

andrew.hasbun@uber.com October 3, 2019 at 6:43:24 PM UTC

I am going to ship unless there is something to discuss

andrew.hasbun@uber.com October 3, 2019 at 6:43:25 PM UTC

gotta move

jodi.page@uber.com October 3, 2019 at 7:17:47 PM UTC

done?

jodi.page@uber.com October 3, 2019 at 7:18:06 PM UTC

Did Rana ping you about timing on alerting advocates?

andrew.hasbun@uber.com October 3, 2019 at 7:18:41 PM UTC

I told her to it'll hit as soon as tomorrow.

andrew.hasbun@uber.com October 3, 2019 at 7:18:48 PM UTC

ships away... me right now...

andrew.hasbun@uber.com October 3, 2019 at 7:19:42 PM UTC

2019-10-03.gif

andrew.hasbun@uber.com October 3, 2019 at 8:12:52 PM UTC

Of course they are zeroing right in on "support" = settlement = can't sue

jodi.page@uber.com October 3, 2019 at 8:22:58 PM UTC

ugh

andrew.hasbun@uber.com October 3, 2019 at 8:23:15 PM UTC

Yup.

andrew.hasbun@uber.com October 3, 2019 at 8:23:19 PM UTC

They're all complicit

andrew.hasbun@uber.com October 3, 2019 at 8:23:44 PM UTC

I can't even grasp the concept that they actually think they are "coming from a place of good"

jodi.page@uber.com October 3, 2019 at 8:30:07 PM UTC

Well - nothing more we can do

jodi.page@uber.com October 3, 2019 at 8:30:14 PM UTC

They'll have to read it

andrew.hasbun@uber.com October 3, 2019 at 8:30:28 PM UTC

Q&A

andrew.hasbun@uber.com October 3, 2019 at 8:30:29 PM UTC

If they take the money for support does that mean they can't sue? Would Crawford provide that support without a "hold harmless clause"? Generally speaking, when insurance companies provide monetary support to cover medical costs, therapy, etc. a provision is included, which is typically required by an insurance company, that limits liability. But we do not have a "one size fits all" approach. We have and would provide monetary support directly through Uber with no such provision and treat each situation individually. That is why, over the past several months, we have been exploring we have been exploring ways, and are close to implementing, an advocate-led system to offer trauma informed support for the immediate needs of sexual assault survivors. This system would have no such provision.

jodi.page@uber.com October 3, 2019 at 8:30:29 PM UTC

Are you jumping back on?

jodi.page@uber.com October 3, 2019 at 8:30:35 PM UTC

They are showing creative

andrew.hasbun@uber.com October 3, 2019 at 8:30:46 PM UTC

I am waiting on Katie to take a look

andrew.hasbun@uber.com October 3, 2019 at 8:30:52 PM UTC

I can jump back on shortly

andrew.hasbun@uber.com October 3, 2019 at 8:31:13 PM UTC

here is what I sent to katie just now:

andrew.hasbun@uber.com October 3, 2019 at 8:31:14 PM UTC

pinged you in the doc. Crafted an answer. I have given up on RAINN for this. No patience for politics.

jodi.page@uber.com October 3, 2019 at 8:55:03 PM UTC

Can you give carly some guidance with working with the SF Chronicle

jodi.page@uber.com October 3, 2019 at 8:55:14 PM UTC

She's saying they won't take anything on background.

jodi.page@uber.com October 3, 2019 at 8:55:24 PM UTC

Has that been your experience?

andrew.hasbun@uber.com October 3, 2019 at 8:55:26 PM UTC

who is it?

jodi.page@uber.com October 3, 2019 at 8:56:07 PM UTC

Mallory Moench

andrew.hasbun@uber.com October 3, 2019 at 8:56:21 PM UTC

I've never had that experience

andrew.hasbun@uber.com October 3, 2019 at 8:56:44 PM UTC

is she making it clear: All the info below is not for direct quote, but feel free to summarize and attribute to Uber

andrew.hasbun@uber.com October 3, 2019 at 8:57:03 PM UTC

that's how I usually word it.

jodi.page@uber.com October 3, 2019 at 8:58:28 PM UTC

do you want to talks?

jodi.page@uber.com October 4, 2019 at 1:04:41 PM UTC

First of all, I meant to add back the "hard to combat how people feel" but in a different place - it wasn't the sentence - it was the placement - better to come at end where it says the story will be negative - but looks like that part is gone.

andrew.hasbun@uber.com October 4, 2019 at 1:09:40 PM UTC
So... Katie wanted reply

andrew.hasbun@uber.com October 4, 2019 at 1:10:07 PM UTC
2019-10-04.jpg

jodi.page@uber.com October 4, 2019 at 1:16:28 PM UTC
what?

andrew.hasbun@uber.com October 4, 2019 at 1:16:46 PM UTC
Katie wanted to reply to my update email

andrew.hasbun@uber.com October 4, 2019 at 1:16:53 PM UTC
And provide some legal perspective

jodi.page@uber.com October 4, 2019 at 1:19:04 PM UTC
Ah - did she?

andrew.hasbun@uber.com October 4, 2019 at 1:19:15 PM UTC
No.

jodi.page@uber.com October 4, 2019 at 1:19:16 PM UTC
I didn't see

jodi.page@uber.com October 4, 2019 at 1:19:21 PM UTC
Mac is already in the comms doc

andrew.hasbun@uber.com October 4, 2019 at 1:19:26 PM UTC
I convinced her not to

jodi.page@uber.com October 4, 2019 at 1:19:27 PM UTC
I would clean up the comms doc a bit

jodi.page@uber.com October 4, 2019 at 1:19:40 PM UTC
Like take out the options and stuff and move up the statement/background

andrew.hasbun@uber.com October 4, 2019 at 1:19:41 PM UTC

I was going to. How so you think?

jodi.page@uber.com October 4, 2019 at 1:19:55 PM UTC

Like put some of the superfluous stuff at the bottom

jodi.page@uber.com October 4, 2019 at 1:20:05 PM UTC

I hate Javi

jodi.page@uber.com October 4, 2019 at 1:20:09 PM UTC

I'm not going to lie

andrew.hasbun@uber.com October 4, 2019 at 1:20:10 PM UTC

Javi?

jodi.page@uber.com October 4, 2019 at 1:20:14 PM UTC

Yeah

andrew.hasbun@uber.com October 4, 2019 at 1:20:17 PM UTC

Oh wait.

jodi.page@uber.com October 4, 2019 at 1:20:18 PM UTC

He's all over me about t his PTA

jodi.page@uber.com October 4, 2019 at 1:20:21 PM UTC

thing in FL

andrew.hasbun@uber.com October 4, 2019 at 1:20:22 PM UTC

I misread that

andrew.hasbun@uber.com October 4, 2019 at 1:20:46 PM UTC

I thought you nena take out the javi from the comms doc. Im like what!!? I'm still half asleep

andrew.hasbun@uber.com October 4, 2019 at 1:20:51 PM UTC

Yes. I hate him too.

andrew.hasbun@uber.com October 4, 2019 at 1:21:21 PM UTC

I think Stephanie was taken aback when I asked cause it was her meeting and she probably didn't want people causing trouble

andrew.hasbun@uber.com October 4, 2019 at 1:23:33 PM UTC

I just took out the safety info dump

andrew.hasbun@uber.com October 4, 2019 at 1:23:40 PM UTC

that's for us

andrew.hasbun@uber.com October 4, 2019 at 1:23:53 PM UTC

they all don't need to see that

jodi.page@uber.com October 4, 2019 at 1:24:20 PM UTC

Yeah - we have to update to include new products

andrew.hasbun@uber.com October 4, 2019 at 1:26:53 PM UTC

Do you think Katie would look defensive if she wrote back trashing the attorneys?

jodi.page@uber.com October 4, 2019 at 1:27:36 PM UTC

the attorneys?

andrew.hasbun@uber.com October 4, 2019 at 1:27:47 PM UTC

The women all have the same lawyer

jodi.page@uber.com October 4, 2019 at 1:27:49 PM UTC

trashing the plaintiff's attorneys?

andrew.hasbun@uber.com October 4, 2019 at 1:27:53 PM UTC

Yes

jodi.page@uber.com October 4, 2019 at 1:28:13 PM UTC

I think it's a good fact to point out - but I agree with you that she has to frame it the right way - factual vs. emotional

andrew.hasbun@uber.com October 4, 2019 at 1:29:11 PM UTC

Matt shared the email to dara, Jill and tony and Mac.... and a D just popped up in the doc!!!!

andrew.hasbun@uber.com October 4, 2019 at 1:29:37 PM UTC

I had a mild panic attack... but it Danielle Sheridan, lol

jodi.page@uber.com October 4, 2019 at 1:29:58 PM UTC

hahaha

jodi.page@uber.com October 4, 2019 at 1:30:20 PM UTC

One thing that I'm going to make clear behind the scenes is that we didn't know about this third-party

andrew.hasbun@uber.com October 4, 2019 at 1:30:36 PM UTC

NOBODY did

andrew.hasbun@uber.com October 4, 2019 at 1:30:45 PM UTC

Which is really upsetting.

andrew.hasbun@uber.com October 4, 2019 at 1:30:54 PM UTC

No visibility into the process

jodi.page@uber.com October 4, 2019 at 1:30:55 PM UTC

I'm all for the united front externally but people may think we're stupid for not flagging it

jodi.page@uber.com October 4, 2019 at 1:31:02 PM UTC

internally

jodi.page@uber.com October 4, 2019 at 1:31:15 PM UTC

I'm going to go spread my seeds of truth behind the scenes.

andrew.hasbun@uber.com October 4, 2019 at 1:31:22 PM UTC

Good

jodi.page@uber.com October 4, 2019 at 1:31:40 PM UTC

You've mounted an incredible defense and Katie should be grateful

jodi.page@uber.com October 4, 2019 at 1:31:48 PM UTC

This is far from doing the right thing - no matter how they want to spin to themselves.

andrew.hasbun@uber.com October 4, 2019 at 1:31:48 PM UTC

Right???

andrew.hasbun@uber.com October 4, 2019 at 1:31:51 PM UTC

She owes me

jodi.page@uber.com October 4, 2019 at 1:32:01 PM UTC

She'll never think she owes you

andrew.hasbun@uber.com October 4, 2019 at 1:32:09 PM UTC

I know. That's the problem

jodi.page@uber.com October 4, 2019 at 1:32:17 PM UTC

I feel the same way about CYR - they owe me for getting the shit kicked out of me in 2017

jodi.page@uber.com October 4, 2019 at 1:32:25 PM UTC

but doesn't change how they are sometimes

andrew.hasbun@uber.com October 4, 2019 at 1:32:55 PM UTC

At least she is more approachable and friendly and fun than the others. Binning is cold as ice sometimes

jodi.page@uber.com October 4, 2019 at 1:33:00 PM UTC

Like M can be super nice and grateful one day and then bite your head off and accuse us of pitching the Josephson story proactively the next

jodi.page@uber.com October 4, 2019 at 1:33:19 PM UTC

They all think they are smarter and doing more of god's work than everyone else

andrew.hasbun@uber.com October 4, 2019 at 1:33:21 PM UTC

By the way, Binnings is in Maldives for two weeks

andrew.hasbun@uber.com October 4, 2019 at 1:33:26 PM UTC

Yup

jodi.page@uber.com October 4, 2019 at 1:33:28 PM UTC

good for him

jodi.page@uber.com October 4, 2019 at 1:33:34 PM UTC

He makes suer to take his vacas

andrew.hasbun@uber.com October 4, 2019 at 1:33:49 PM UTC

While rest us are peddling lies and cleaning up their mess

andrew.hasbun@uber.com October 4, 2019 at 1:35:08 PM UTC

Gus has been oddly quiet on this. I think cause he knows how bad it looks

jodi.page@uber.com October 4, 2019 at 1:35:27 PM UTC

D is not going to be happy. T seems silent as well - no?

andrew.hasbun@uber.com October 4, 2019 at 1:36:07 PM UTC

Katie

REDACTED - PRIVILEGED CLAWBACK

andrew.hasbun@uber.com October 4, 2019 at 1:36:18 PM UTC

Katie

REDACTED - PRIVILEGED CLAWBACK

andrew.hasbun@uber.com October 4, 2019 at 1:36:31 PM UTC

Yeah, no shot

andrew.hasbun@uber.com October 4, 2019 at 1:36:33 PM UTC

Shit

jodi.page@uber.com October 4, 2019 at 1:39:46 PM UTC

We used to have to tell the lawyers ad nauseum at City Hall - don't look at whether things are legal/not legal, or what everyone else does - ask if it's a perception issue because that will always trump everything else publicly.

jodi.page@uber.com October 4, 2019 at 1:40:08 PM UTC

They woould always be like - but it's legal!

jodi.page@uber.com October 4, 2019 at 1:40:24 PM UTC

great - that doesn't mean it's r ight

andrew.hasbun@uber.com October 4, 2019 at 1:40:43 PM UTC

Typically lawyer. The literally reprogram the brain in law school

jodi.page@uber.com October 4, 2019 at 1:41:17 PM UTC

omg - I want to teach a "common sense" class at a law school

andrew.hasbun@uber.com October 4, 2019 at 1:41:56 PM UTC

I don't think the story is going to drop today

andrew.hasbun@uber.com October 4, 2019 at 1:42:06 PM UTC

I haven't heard anything from her

jodi.page@uber.com October 4, 2019 at 2:26:49 PM UTC

One thing you need to do before you get on that Aloha plane is to fill in your Q3 highlights. need to send early next week

jodi.page@uber.com October 4, 2019 at 2:27:01 PM UTC

Or I can add the description of the product moment but thought you might want to

andrew.hasbun@uber.com October 4, 2019 at 2:56:27 PM UTC

Can you tag me in the doc? I'll do in place

andrew.hasbun@uber.com October 4, 2019 at 2:56:29 PM UTC

Plane

andrew.hasbun@uber.com October 4, 2019 at 4:30:50 PM UTC

it is oddly quiet... it worries me

andrew.hasbun@uber.com October 4, 2019 at 4:31:13 PM UTC

nothing from USA Today. no internal swirl at the moment.

andrew.hasbun@uber.com October 4, 2019 at 5:39:46 PM UTC

<https://www.usatoday.com/story/news/investigations/2019/10/04/uber-uses-claims-company-for-settlements-sexual-assault-cases/3857008002/>

<https://www.usatoday.com/story/news/investigations/2019/10/04/uber-uses-claims-company-for-settlements-sexual-assault-cases/3857008002/>

jodi.page@uber.com October 4, 2019 at 5:40:11 PM UTC

omg

jodi.page@uber.com October 4, 2019 at 5:40:26 PM UTC

You want me to send to safety comms@?

andrew.hasbun@uber.com October 4, 2019 at 5:40:32 PM UTC

No

andrew.hasbun@uber.com October 4, 2019 at 5:40:35 PM UTC

Read first

jodi.page@uber.com October 4, 2019 at 5:45:06 PM UTC

oof

jodi.page@uber.com October 4, 2019 at 5:45:15 PM UTC

not good but she included all of our points

jodi.page@uber.com October 4, 2019 at 5:49:16 PM UTC

did you circulate to everyone?

jodi.page@uber.com October 4, 2019 at 5:49:25 PM UTC

Let me know what you need - I'm in this safety freight meeting

andrew.hasbun@uber.com October 4, 2019 at 5:49:52 PM UTC

Just to Katie tracey and Matt. Not ready to send to all the others. I'm not in a rush

andrew.hasbun@uber.com October 4, 2019 at 5:50:05 PM UTC

Need to think about where to push back.

jodi.page@uber.com October 4, 2019 at 5:50:32 PM UTC

steffi?

andrew.hasbun@uber.com October 4, 2019 at 5:50:35 PM UTC

The rainn stuff is like a side mention

andrew.hasbun@uber.com October 4, 2019 at 5:50:43 PM UTC

I'll gchat her

jodi.page@uber.com October 4, 2019 at 5:50:46 PM UTC

k

jodi.page@uber.com October 4, 2019 at 5:51:47 PM UTC

how do you feel?

jodi.page@uber.com October 4, 2019 at 5:51:58 PM UTC

Kind of shitty they didn't use Crawford's full statement

jodi.page@uber.com October 4, 2019 at 5:52:18 PM UTC

headline makes me sick

andrew.hasbun@uber.com October 4, 2019 at 5:52:32 PM UTC

I'm upset about two things: 1 - no context about use or tpa's 2 - they included that faking accusation and like half assed our rebuttals

andrew.hasbun@uber.com October 4, 2019 at 5:52:44 PM UTC

Use of tpa's

jodi.page@uber.com October 4, 2019 at 5:52:59 PM UTC

yes

jodi.page@uber.com October 4, 2019 at 5:53:15 PM UTC

I can't believe they used the coming to the door - after two OTR statements

andrew.hasbun@uber.com October 4, 2019 at 5:53:24 PM UTC

Unreal

jodi.page@uber.com October 4, 2019 at 5:53:42 PM UTC

Yes - but remember - you've done everything you can - this was the strongest response

jodi.page@uber.com October 4, 2019 at 5:53:46 PM UTC

we could have

jodi.page@uber.com October 4, 2019 at 5:53:49 PM UTC

The issue is the substance

jodi.page@uber.com October 4, 2019 at 5:54:17 PM UTC

that we do this

andrew.hasbun@uber.com October 4, 2019 at 5:55:24 PM UTC
We need to be super aggressive with other outlets

jodi.page@uber.com October 4, 2019 at 5:55:28 PM UTC
yep

jodi.page@uber.com October 4, 2019 at 6:15:04 PM UTC
Shocked they ran it today

jodi.page@uber.com October 4, 2019 at 6:15:06 PM UTC
But better for us

andrew.hasbun@uber.com October 4, 2019 at 6:19:31 PM UTC
katie is in a rage and I can't right now

andrew.hasbun@uber.com October 4, 2019 at 6:19:37 PM UTC
raging on the plaintiff attorney

jodi.page@uber.com October 4, 2019 at 6:20:31 PM UTC
hey there is nothing erroneous about the headline

andrew.hasbun@uber.com October 4, 2019 at 6:29:08 PM UTC
totally

andrew.hasbun@uber.com October 4, 2019 at 6:29:12 PM UTC
just sent my email to usa today

jodi.page@uber.com October 4, 2019 at 6:32:25 PM UTC
good email

jodi.page@uber.com October 4, 2019 at 6:34:11 PM UTC
how do you feel

andrew.hasbun@uber.com October 4, 2019 at 6:38:08 PM UTC
fine

andrew.hasbun@uber.com October 4, 2019 at 6:38:14 PM UTC

She said she is going to talk to her editors

andrew.hasbun@uber.com October 4, 2019 at 6:38:22 PM UTC
my mom thinks I am nuts

andrew.hasbun@uber.com October 4, 2019 at 6:38:26 PM UTC
she just read the article

andrew.hasbun@uber.com October 4, 2019 at 6:38:33 PM UTC
She looks like she is worried about me

andrew.hasbun@uber.com October 4, 2019 at 6:38:38 PM UTC
aren't they always

andrew.hasbun@uber.com October 4, 2019 at 6:38:40 PM UTC
??

jodi.page@uber.com October 4, 2019 at 6:39:28 PM UTC
haha

jodi.page@uber.com October 4, 2019 at 6:39:37 PM UTC
this is mom disapproval kind of article

jodi.page@uber.com October 4, 2019 at 6:39:40 PM UTC
this article is so 2017

andrew.hasbun@uber.com October 4, 2019 at 6:39:53 PM UTC
should I respond the Uber alerts that I pushing back on the front door thing or leave it

andrew.hasbun@uber.com October 4, 2019 at 6:40:41 PM UTC
i don't to spark anything and get everyone involved.

jodi.page@uber.com October 4, 2019 at 6:41:35 PM UTC
I would leave it or send link to the same group you gave the heads up to

jodi.page@uber.com October 4, 2019 at 6:41:40 PM UTC

and say you are pushing back

andrew.hasbun@uber.com October 4, 2019 at 6:43:06 PM UTC
gonna leave it

jodi.page@uber.com October 4, 2019 at 6:43:24 PM UTC
it's what we thought it was going to be

andrew.hasbun@uber.com October 4, 2019 at 6:45:45 PM UTC
exactly

andrew.hasbun@uber.com October 4, 2019 at 6:46:00 PM UTC
I am going to go to lunch with mom so she doesn;t think i am a monster

jodi.page@uber.com October 4, 2019 at 6:59:14 PM UTC
Checked press@

andrew.hasbun@uber.com October 4, 2019 at 6:59:23 PM UTC
I am too

jodi.page@uber.com October 4, 2019 at 6:59:23 PM UTC
all up to date :)

andrew.hasbun@uber.com October 4, 2019 at 6:59:25 PM UTC
Nothing

jodi.page@uber.com October 4, 2019 at 6:59:25 PM UTC
Crickets

jodi.page@uber.com October 4, 2019 at 6:59:36 PM UTC
I should send to Bianca

andrew.hasbun@uber.com October 4, 2019 at 6:59:53 PM UTC
Dropping Friday is probably a good thing

jodi.page@uber.com October 4, 2019 at 7:00:53 PM UTC

yup

jodi.page@uber.com October 4, 2019 at 7:00:54 PM UTC

I'm shocked

jodi.page@uber.com October 4, 2019 at 7:03:44 PM UTC

have you talked to MK?

jodi.page@uber.com October 4, 2019 at 7:03:52 PM UTC

freight stuff is fascinating

jodi.page@uber.com October 4, 2019 at 7:13:02 PM UTC

ugh - the Globe....

jodi.page@uber.com October 4, 2019 at 7:13:22 PM UTC

legal reporter though

andrew.hasbun@uber.com October 4, 2019 at 7:13:36 PM UTC

There's press release

andrew.hasbun@uber.com October 4, 2019 at 7:13:39 PM UTC

A

jodi.page@uber.com October 4, 2019 at 7:13:44 PM UTC

from lawyer?

andrew.hasbun@uber.com October 4, 2019 at 7:13:49 PM UTC

YES

jodi.page@uber.com October 4, 2019 at 7:13:49 PM UTC

screw them

jodi.page@uber.com October 4, 2019 at 7:14:22 PM UTC

Fine - makes them the lawyers look worse

jodi.page@uber.com October 4, 2019 at 7:24:49 PM UTC

omg - try not to rage

jodi.page@uber.com October 4, 2019 at 7:24:55 PM UTC

at the latest email

jodi.page@uber.com October 4, 2019 at 7:29:31 PM UTC

Can you handle CNBC - Diedra Bosa? Noah asked if he should handle based on comms doc - I said no

andrew.hasbun@uber.com October 4, 2019 at 7:30:06 PM UTC

Yes. I'll handle them. But I need to not be on my phone for 5 minutes so my mother doesn't start crying

jodi.page@uber.com October 4, 2019 at 7:30:12 PM UTC

sure

jodi.page@uber.com October 4, 2019 at 7:30:24 PM UTC

Noah was like - should I handle - i'm like NOOOOOOOOOO

andrew.hasbun@uber.com October 4, 2019 at 7:41:38 PM UTC

Jesus

andrew.hasbun@uber.com October 4, 2019 at 7:41:42 PM UTC

Oblivious

andrew.hasbun@uber.com October 4, 2019 at 7:59:25 PM UTC

i need to talk to you now

andrew.hasbun@uber.com October 4, 2019 at 7:59:32 PM UTC

It is beyond urgent

jodi.page@uber.com October 4, 2019 at 8:08:36 PM UTC

wow you are on fire - good for you

jodi.page@uber.com October 4, 2019 at 8:08:43 PM UTC

wtf

andrew.hasbun@uber.com October 4, 2019 at 8:18:30 PM UTC

burn them all

andrew.hasbun@uber.com October 4, 2019 at 8:18:32 PM UTC

I am pissed

andrew.hasbun@uber.com October 4, 2019 at 11:47:54 PM UTC

you wanna scrub navideh's doc?

andrew.hasbun@uber.com October 4, 2019 at 11:48:05 PM UTC

I am retired

jodi.page@uber.com October 4, 2019 at 11:48:08 PM UTC

I can

andrew.hasbun@uber.com October 4, 2019 at 11:48:11 PM UTC

but i an do it

jodi.page@uber.com October 4, 2019 at 11:48:18 PM UTC

No it's fine

andrew.hasbun@uber.com October 4, 2019 at 11:48:22 PM UTC

ok

andrew.hasbun@uber.com October 4, 2019 at 11:48:46 PM UTC

I am going to respond to lauren about the new script for siu agents. Will need your back up. I'm not going to be nice.

jodi.page@uber.com October 4, 2019 at 11:48:58 PM UTC

Ok

jodi.page@uber.com October 5, 2019 at 12:05:25 AM UTC

Am I being too harsh?

jodi.page@uber.com October 5, 2019 at 12:05:32 AM UTC

comms doc is a bit of a mess

jodi.page@uber.com October 5, 2019 at 12:05:41 AM UTC

a lot of typos

andrew.hasbun@uber.com October 5, 2019 at 12:08:26 AM UTC

Nope

andrew.hasbun@uber.com October 5, 2019 at 12:08:29 AM UTC

Do you're thing

andrew.hasbun@uber.com October 5, 2019 at 12:08:42 AM UTC

I'm about to make andrew moon cry

jodi.page@uber.com October 5, 2019 at 12:08:54 AM UTC

Brooke would tear to shreds

andrew.hasbun@uber.com October 5, 2019 at 12:09:05 AM UTC

here is the first line of his wapo thinng: Sachin Kansal, the head of safety products at Uber, knows there can be something discomfiting about sharing a car with a stranger.

jodi.page@uber.com October 5, 2019 at 12:09:32 AM UTC

what is discomfiting?

andrew.hasbun@uber.com October 5, 2019 at 12:09:52 AM UTC

dis·com·fit /dis'kəmfət/ Learn to pronounce *verb* gerund or present participle: **discomfiting** make (someone) feel uneasy or embarrassed. "he was not noticeably discomfited by her tone" Similar: embarrass make uncomfortable make uneasy

jodi.page@uber.com October 5, 2019 at 12:10:53 AM UTC

who uses that word?

jodi.page@uber.com October 5, 2019 at 12:11:08 AM UTC

it looks like a typo

jodi.page@uber.com October 5, 2019 at 12:11:15 AM UTC

but why would we point that out?

andrew.hasbun@uber.com October 5, 2019 at 12:11:50 AM UTC

duh

andrew.hasbun@uber.com October 5, 2019 at 12:12:05 AM UTC

That is why I am going to make him cry. The whole first paragraph is ridic.

andrew.hasbun@uber.com October 5, 2019 at 12:12:14 AM UTC

Sachin Kansal, the head of safety products at Uber, knows there can be something discomfiting about sharing a car with a stranger. There are built in safeguards when ride-sharinghailing, but it can still be anxiety-inducing—not only for passengers, but also for drivers. It's the uncertainty of facing the unknown, he says. For example, what might happen when you pick up a passenger in an unfamiliar area? Or, what if it's late at night and you pick someone up, but three people get into your car? "All those moments can be nervous moments," Kansal explained.

andrew.hasbun@uber.com October 5, 2019 at 12:13:13 AM UTC

uncertainty of facing the unknown.... is this a flight to to outer space or a ride to airport.

jodi.page@uber.com October 5, 2019 at 12:14:51 AM UTC

HE has said things like that before but from driver's perspective

jodi.page@uber.com October 5, 2019 at 12:15:48 AM UTC

Advocate talks went well

jodi.page@uber.com October 5, 2019 at 12:15:58 AM UTC

Steffi said - good feedback from people, willingness to provide input, but understanding of the situation Some convos even opened up new partnership opps

jodi.page@uber.com October 5, 2019 at 12:16:06 AM UTC

So one big mission accomplished - you should feel good about

jodi.page@uber.com October 5, 2019 at 12:16:10 AM UTC

Not losing advocates

andrew.hasbun@uber.com October 5, 2019 at 12:16:25 AM UTC

good

andrew.hasbun@uber.com October 5, 2019 at 12:20:02 AM UTC

what was their feedback?

jodi.page@uber.com October 5, 2019 at 12:40:00 AM UTC

<https://docs.google.com/document/d/1eIRI5MkEe8UYDWYqUxorclUMqsqs4THS8FIZ3R9DP6g/edit?usp=sharing>

<https://docs.google.com/document/d/1eIRI5MkEe8UYDWYqUxorclUMqsqs4THS8FIZ3R9DP6g/edit?usp=sharing>

<https://drive.google.com/open?id=1eIRI5MkEe8UYDWYqUxorclUMqsqs4THS8FIZ3R9DP6g>

jodi.page@uber.com October 5, 2019 at 12:40:02 AM UTC

Q#

jodi.page@uber.com October 5, 2019 at 12:40:05 AM UTC

Q3