

[SAFE-4047723] 01-Feb-2022 - Tallahassee / 312 / United States / Southeast / US East / US & Canada - L2 - Comments or Gestures - Explicit Comments Created: 03/Nov/23 Updated: 08/Nov/23 Resolved: 08/Nov/23

Status:	Done		
Project:	Safety Case Management		
Component/s:	Tallahassee / 312 / United States / Southeast / US East / US & Canada		
Security Level:	BPO-Hidden		
Type:	Global Incident / Accident		
Reporter:	Justin Gill	Assignee:	Ferdinah Muntinya Gonzales
Resolution:	Resolved	Votes:	0
Labels:	portkey_reviewed, portkey_upload_success		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Trial Exhibit No.

P-04559

Date of Incident:	01/Feb/22
Incident - Type:	Sexual Misconduct - Comments or Gestures - Explicit Comments
Accident or Claim Needed:	Yes
Source of Incident:	Insurance Team
Ticket Attributes:	Neither Excluded nor Invalid
Executive summary:	<p>LOR received.</p> <p>Details (Verbatim from Attorney) - "On February 1, 2022 our client Ms. Julie Jacques (hereinafter referred to as "Ms. Jacques") was assaulted by your driver. At approximately 7:00 p.m., Ms. Jacques requested an Uber to take her home from Enterprise. Early in the ride, your driver began to compliment Ms. Jacques. But quickly those compliments turned inappropriate and became uncomfortable sexual remarks. Upon reaching Ms. Jacques' destination, your driver locked the car's doors. Your driver refused to let Ms. Jacques out of the vehicle until she gave him her number. Ms. Jacques was terrified."</p> <p>Loss Location - 1147 Academic Way, Tallahassee, FL 32304</p> <p>Injuries Reported - The full extent of the AH's injuries is unknown at this time.</p> <p>EMS Transport - N/A</p> <p>Police Involvement and Report Number - No report number has been provided.</p> <p>Attorney Info - Sarah Anastasi Potter Handy 100 Pine St., Ste. 1250 San Francisco CA 94111 (858) 375-7385 SarahA@potterhandy.com</p>
Rider Name:	Julie Jacques
Rider Ticket:	https://bliss.uberinternal.com/contacts/34a99367-fcc3-4d9b-bacc-881d7a42bea3
Rider Tools Link:	https://investigations.uberinternal.com/rider/ab832596-fdd4-42e6-87d6-9212ec6211e7/all
Driver Name:	Lonaise Charles
Driver Ticket:	https://bliss.uberinternal.com/contacts/303140ae-8066-4e17-9c3c-9a0ddd7d4a2
Driver Tools Link:	https://investigations.uberinternal.com/driver/5f2db4f7-6a60-4eac-81da-a2f917630826/all
3rd Party Ticket:	https://ubercab.zendesk.com/agent/tickets/255577809
Trip Link:	https://chronicle.uberinternal.com/trip/77a83e27-3f29-4a90-88ef-c83d6d4bd121
POOL Riders in a trip:	not a POOL trip
Date Reported to Uber:	31/Oct/23
Date of Uber's Response:	03/Nov/23
Driver Loss Type:	None
Rider Loss Type:	Injury

Trip Status:	Transporting rider
Claims Status:	Submitted to Claims
SAFE Claims Reviewed:	YES
URL link:	https://ubercab.zendesk.com/agent/tickets/255577809
Driver Action:	No Action
Reporting Party:	Third Party
Incident Reported Against:	Driver
Action On Reported Account:	No Action

Comments

Comment by [Suzanne Bullard](#) [05/Nov/23]

A/C Privileged and Confidential -

REDACTED - PRIVILEGED

REDACTED - PRIVILEGED

Comment by [Justin Gill](#) [03/Nov/23]

[Suzanne Bullard](#) for visibility

Please note that the AH is represented by Potter Handy. LOR received.

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