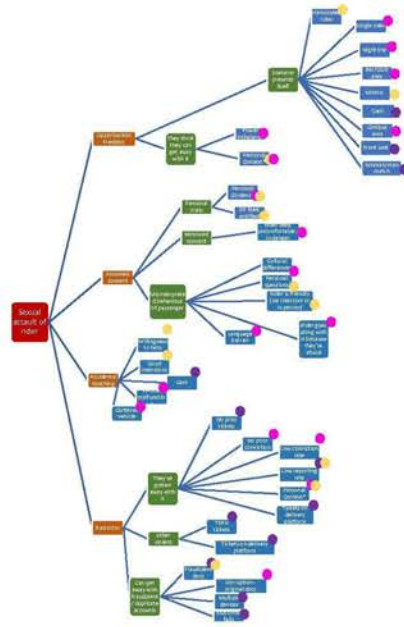


**Metadata**

<b>All Custodians</b>	Uber Technologies, Inc.	SEMANTIC
<b>Application</b>	Slack Attachment	SEMANTIC
<b>Begin Family</b>	UBER_JCCP_MDL_000351288	SEMANTIC
<b>Confidentiality</b>	Confidential	SEMANTIC
<b>Date Created</b>	08/31/2022 12:00 am	SEMANTIC
<b>Date Modified</b>	09/07/2022 12:00 am	SEMANTIC
<b>End Family</b>	UBER_JCCP_MDL_000351295	SEMANTIC
<b>Filename</b>	sa_fishbone_v2.pptx	SEMANTIC
<b>Hash Value</b>	5693a74f53bf78566345a8f9d265d1bca4ab4e98e4683bec6fd89a7b5b589c8a	SEMANTIC
<b>Hidden Content</b>	No;	SEMANTIC
<b>ILS All Bates</b>	UBER_JCCP_MDL_000351289;UBER_JCCP_MDL_000351290;UBER_JCCP_MDL_000351291;UBER_JCCP_MDL_000351292;UBER_JCCP_MDL_000351293;UBER_JCCP_MDL_000351294;UBER_JCCP_MDL_000351295	SEMANTIC
<b>ILS Document Date</b>	08/31/2022	SEMANTIC
<b>ILS Prod Date</b>	8/30/2024	SEMANTIC
<b>ILS Prod Vol</b>	JCCP_MDL001	SEMANTIC
<b>Other Custodians</b>	Uber Technologies, Inc.	SEMANTIC
<b>Primary Date</b>	08/31/2022 12:00 am	DOC_TYP E_ALIAS
<b>Production Volume</b>	JCCP_MDL001;	SEMANTIC
<b>Redacted</b>	No	SEMANTIC
<b>Sort Date</b>	09/07/2022 12:00 am	SEMANTIC

Trial Exhibit No.  
**P-00794**

MOBILITY

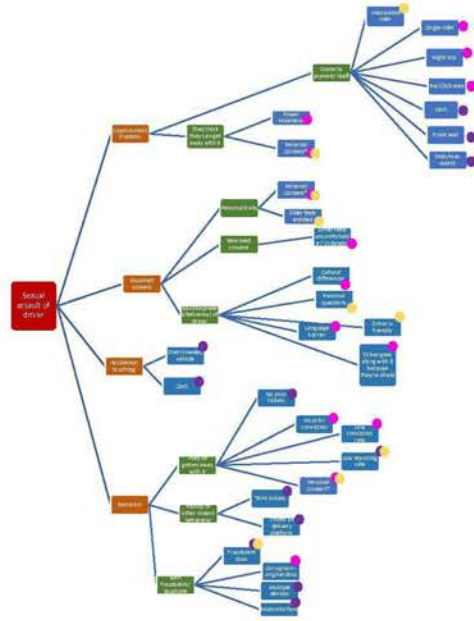


**Risk Event**  
**Source?**  
**Contributing Factors**  
**Signal?**

**Human** ● Less control  
**Platform** ● More control  
**Environment** ● Less/no control

\*Look at separate fishbone

MOBILITY

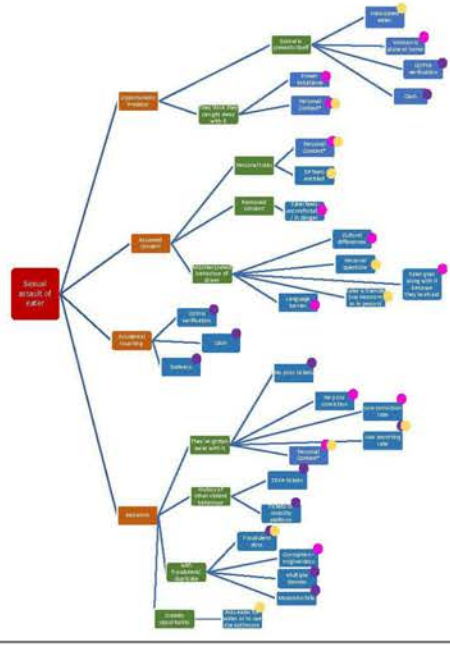


Risk Event  
Source?  
Contributing Factors  
Signal?

Human ●  
 Less control  
 Platform ●  
 More control  
 Environment ●  
 Less/no control

\*Look at separate fishbone

DELIVERY



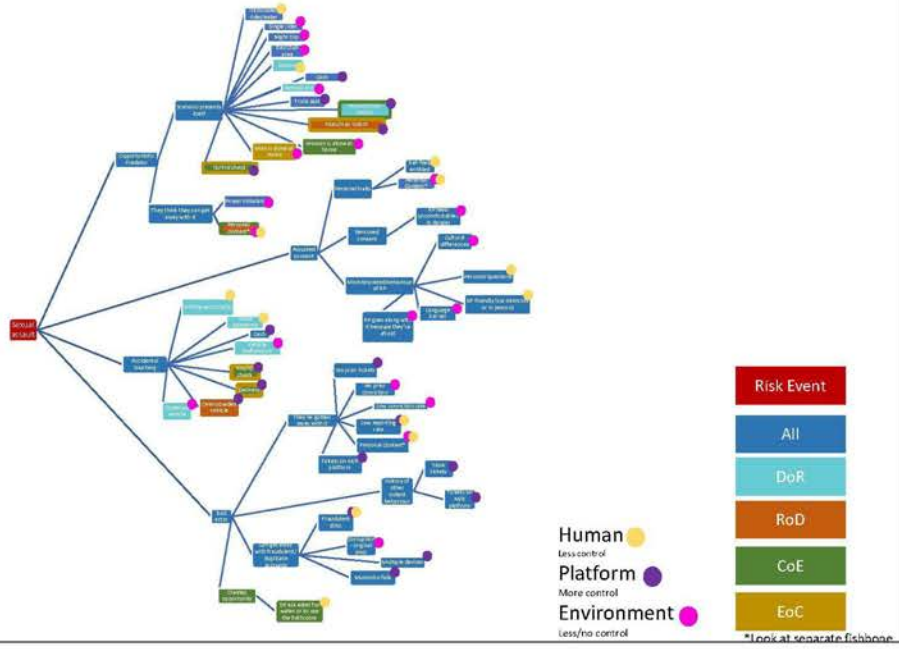
Risk Event  
Source?  
Contributing Factors  
Signal?

Human ●  
 Less control  
 Platform ●  
 More control  
 Environment ●  
 less/no control

\*Look at separate fishbone



ALL





## Platform signals

- Cash exchange
- Front seat
- Woman/man – man/man matches
- ID Pin check
- Delivery
- Overcrowded vehicles
- No prior tickets
- Low reporting rate
- Tickets on other LOB
- TRPA tickets
- Fraudulent docs
- Mutombo fails
- Multiple accounts

## Human /Environment signals

- Intoxicated spender
- Night trips
- Geolocation (bar, clubs, campuses)
- Minors
- Language barrier
- DP asks eater for water or to use the bathroom